APPENDIX B

Review Programme

Review Programme

As part of our programme of continuous improvement the Authority has undertaken a series of reviews across the organisation with the status given as follows:

Review	Status	Outcome
Grounds Maintenance	Completed 2004/05	 This review was not inspected in the usual way, with a judgement being made, but was undertaken with representation from the WAO included on the Review Team. Key Findings No overarching "Public Spaces" strategy in place Procurement of the Grounds Maintenance service is fragmented The service is valued by the public although there are concerns about dog fouling litter and safety.
Access to Education	Completed 2004/05	 dog fouling, litter and safety Fair with Promising Prospects for Improvement Key Findings The School Organisation Plan has thorough analysis of situation facing the authority and sets out principles that provide a clear direction to the authority's work. There is effective asset management planning that identifies clearly the quality of building stock and prioritisation of work to improve it. A wide and appropriate range of factors is taken into account when planning access to education However,
		 surplus school places There is a significant overspend on home to school transport
Housing Tenancy and Estate Management	Ongoing	

Review	Status	Outcome	
Meals on Wheels	Commenced June 2005		
Catering	Commenced May 2005		
School	Commenced March 2005		
Improvement			
Accommodation	To be commenced		
for People with	September 2005		
Learning			
Disabilities			
Services for	To commence Autumn		
People with	2005		
Sensory			
Impairment	—		
Building Cleaning	To commence Autumn		
	2005		
Principal Scrutiny	Committee		
Committee	Ongoing		
System Review			
Asset	Ongoing		
Management			
Review			
Temporary	Ongoing		
Staffing Review			
Corporate Directors Task Group (commenced Spring 2005)			
Access to Services	Seconded Head of		
	Function to Lead Review.		
	This is to commence		
	Summer 2005		
Communications	Review ongoing, attended		
	by WAO representative		
Partnerships	Review ongoing, attended		
	by WAO representative		
Procurement	Review Ongoing		
Human Resources	Review Ongoing		
Transport	Review Ongoing		