

## APPENDIX A

# Response to the Statutory Report on the Authority's Improvement Plan

## Audit Opinion

*“For the purposes of our report, we have interpreted compliance with the statutory guidance issued by the Assembly in the “Wales Programme for Improvement: Guidance for Local Authorities” as being sufficient to meet the statutory requirements under Section 6 of the [Local Government] Act [1999].*

*On the basis of our work we have no recommendations to make in respect of the procedures for the preparation and publication of the Plan.*

*We have, however, identified a number of issues in respect of the procedures to be followed in relation to the Plan and accordingly we make the following recommendations”*

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### S1

***The Plan should be used as a strategic document to plan, monitor and report performance***

The Authority recognises the need to use the Improvement Plan as the Authority-wide Business Planning document, setting out our strategies, how successfully these are being implemented and what further measures are necessary in order to achieve our targets.

The Authority's Performance Management Framework has been updated to take account of this strategic planning and identifies the need for:

- A corporate vision which provides strategic direction and makes the Council's priorities and aims clear;
- A service planning process which translates those priorities and aims into measurable actions;
- A budget allocation mechanism that is informed by that planning process with an aligned timetable to allow service plans and budgets to be developed in parallel;
- The provision of accurate and timely financial and other information to enable performance monitoring and review to inform future strategies.

This framework is now in operation and will be informed by the revised Business Planning process and developments in the Corporate Planning process, (see S3).

### S2

***Further performance management and performance indicator training should be provided for all relevant staff to ensure the ownership and accuracy of performance information***

A programme of training for Members and Officers has been developed in consultation with the District Auditor, building on the initial performance management training provided for Members in the Spring 2002. This training forms part of the Authority's Mandatory Training

Programme and will be provided for all relevant staff throughout the Authority with the first sessions being commenced, November 2002.

### **S3**

***Targets in the Improvement Plan should accurately reflect the Authority's strategic intentions***

The Authority is currently updating its Corporate Plan in conjunction with the ongoing work for the Community Strategy. This process will be informed by the outcome of the Whole Authority Analysis in terms of priorities for the Authority as well as the outcome of consultations with Officers and Members.

The Business Planning framework has also been revised to complement future Improvement Plans as part of the Authority's revised Performance Management Framework and will incorporate the inclusion of objectives and targets to support the Authority's priorities.

It is planned that the Authority's priorities will be approved by Summer 2003 to inform the Directorate Business Planning cycle, 2004/05.

### **S4**

***Future work programmes should be properly managed and contain reviews which reflect priority improvement areas***

The future work programme will be determined as a result of the Whole Authority Assessment. This will enable the identification of priority improvement areas for the Authority dependant upon the performance information of our services and the means necessary to maintain or improve their performance. This may be through the undertaking of a full Best Value Review or the implementation of targeted actions to achieve improvement. The programme will be complete by April 2003.

The Authority recognises that in order to ensure the programme is properly managed the appropriate level of resources are made available. This and a programme of Project Management training will ensure that the programme is completed successfully.

### **S5**

***Performance management arrangements should continue to be strengthened to ensure:***

- ***The Improvement Plan and Service Delivery Plans are consistent with the Community Strategy;***
- ***A new mission statement, strategic objectives and priorities are developed to support the production of the 2003/2004 Improvement Plan;***
- ***Next year's Service Delivery Plans include 2004/2005 objectives and targets to inform budget setting;***
- ***More robust reporting, monitoring and scrutiny of performance;***
- ***Strengthening of corporate arrangements for monitoring action plans.***

The Authority supports the recommendation to strengthen our performance management arrangements as we aim to improve performance across our services to provide quality services to our citizens.

The Authority's re-organisation in April 2002, established posts within all Directorates for Performance Management personnel which have now been filled. A Performance Management Forum attended by these personnel has also been established, through which related issues can be discussed and good practice shared, including better monitoring and reporting of performance and Service Action Plans.

The Corporate Plan and Community Strategy are being developed and will be published April 2004. The Improvement Plan for 2003/04 will reflect the current Corporate Plan's priorities in addition to those identified through the Whole Authority Analysis, and will report the actions to support these objectives as included in the Directorate Business Plans 2003/04.

## **APPENDIX B**

# **WORK PROGRAMME FOR IMPROVEMENT**

**Work Plan for Improvement**

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Area for Improvement	Action	Resources Required	Responsibility	Action already taken	Timescale
<b>Communications – Internal and External</b>					
Develop an effective communications strategy for internal and external communication channels.	Review and revise Communication Strategy.	Existing resources plus £25,000 from PIG (Performance Incentive Grant) Funding.	John Evans, Communications Manager.	Residents' Newsletter A-Z of Services produced June 2003	Report first draft to County Council by 31st July 2003.
	Develop Corporate Website.	Existing resources plus £30,000 from PIG Funding.	Janet Knill, Policy Officer	"Webmaster" appointed Project Plan Produced	Complete Strategy by 31 <sup>st</sup> December 2003
31 <sup>st</sup> March 2004					
<b>Strategic Decision Making</b>					
Develop a Corporate Plan which provides strategic vision and guidance and enhances inter-departmental co-operation.	Revise Corporate Plan.	Existing resources.	John Thomas, Policy Officer.	Consultation with Staff and Directorate Management Teams	31 <sup>st</sup> March 2004
Develop decision-making in the democratic process.	Review Political structure Commission independent review of political structure Consider findings of the Review	£10,000 (as part of audit fees)	Roger Eagle, Director Scrutiny and Democratic Support.	Audit Commission in Wales commenced Review	Report to Principal Scrutiny Committee July 2003 and County Council by 31 <sup>st</sup> July, 2003
	Improve quality and accuracy of information through enhanced Performance Management across the Authority.	In-House training provided from existing resources	Ken Smith, Head of Performance Management.	Performance Management Training programme ongoing; Need to identify key staff and roll out	Ongoing

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Area for Improvement	Action	Resources Required	Responsibility	Action already taken	Timescale
Develop Risk Management	Develop Risk Management Procedures and reporting mechanisms;	Utilisation of review days provided by Insurance Consultant.	John McNeil, Head of Financial Services.	Review undertaken by consultants.	Develop strategy by 31 <sup>st</sup> December 2003
	Develop Staff awareness and training in risk management.			Review undertaken by Audit Commission in Wales.	Develop Risk Management Manuals by 31 <sup>st</sup> March 2004
Promote effective partnership working	Undertake Review of Existing Partnerships.	£16,000	Nick Willcox, Community Regeneration Manager.	Mapping exercise undertaken by Audit Commission in Wales	30 <sup>th</sup> June 2003
<b>Human Resources</b>					
Develop Human Resource Planning	Revise Human Resource strategy incorporating full consultation.	Existing resources.	M Moriarty, Head of Personnel Services (Corporate Support Services).	Strategy being developed commencing with workforce planning report.	Completion of Human Resources Strategy due 31 <sup>st</sup> December 2003
<b>Performance Management</b>					

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Area for Improvement	Action	Resources Required	Responsibility	Action already taken	Timescale
Develop Performance Management techniques	Implement Training programme to facilitate trend analysis and action planning.	Existing resources.	Ken Smith, Head of Performance Management.	Performance Management Training Programme ongoing Corporate business planning framework implemented to ensure consistency	Ongoing
Enhance capacity for the Identification, collection, verification and monitoring of performance information.	Provide Performance Management training.	Existing resources.	Ken Smith, Head of Performance Management.	Key staff identified. Training commenced with Group Directors and Head of Function.	Ongoing
	Develop use of Performance measures in all functions through cross-Directorate Performance Management Group.	Existing resources.	B Jones, Corporate Improvement and Development Officer.	Performance Management Group set up; four meetings held to date	Ongoing
	Undertake feasibility study for Corporate Performance Management IT System.	£ to be determined.	B Jones, Corporate Improvement and Development Officer.		31 <sup>st</sup> March 2004
Develop Corporate prioritisation of resource allocation	Implement medium term financial planning for revenue budget.	Existing Resources.	John McNeil, Head of Financial Services.	Root and Branch review commenced in May 2003.	Complete review by 31 <sup>st</sup> October 2003.

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Area for Improvement	Action	Resources Required	Responsibility	Action already taken	Timescale
	Undertake "root and branch" review of budgets.  Review Capital funding mechanisms.			Medium and Long term Planning is underway. Report to Corporate Support Committee re: Capital Funding is programmed for June 2003	Ongoing with a 3 year rolling plan.
Develop Strategic Asset Management arrangements	Develop Asset Management Plan (AMP).  Implement recommendations from Best Value Review and Interim Report.	£82,0000	John McNeil, Head of Financial Services.	Strategy being developed, as part of AMP.	Strategy to be completed by 30th September 2003, and Plan by 31 <sup>st</sup> March, 2004
<b>Procurement and Project Management</b>					
Raise awareness of Procurement practices across the Authority	Deliver training for all staff involved in procurement.	Existing resources	Jeremy Patterson, Head of Legal Services.	Procurement Training is part of mandatory training programme.	Ongoing
Develop Project Management across the Authority to improve management of change implementation.	Provide training in project management techniques to support change management.	£12,000	Ken Smith, Head of Performance Management.	Standard Operating Procedures approved; Staff identified; Training commenced.	Ongoing
<b>Best Value Reviews</b>					



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Area for Improvement	Action	Resources Required	Responsibility	Action already taken	Timescale
Early Years Education; Adult Education.	Undertake Best Value Reviews.	Within existing resources	Mike Westhorpe, Head of Function, Children Families and Lifelong Learning		31 <sup>st</sup> March 2004
Housing Tenancy, Estate Management, Allocations, Transfers & Voids.	Undertake Best Value Review.	Within existing resources	Ian Fraser, Policy Officer, (Housing)	Tenant members nominated	31 <sup>st</sup> March 2004
Care Management; Meals on Wheels.	Undertake Best Value Reviews	Within existing resources	Phil Robson, Director of Social Services		31 <sup>st</sup> March 2004

## Appendix C

# PERFORMANCE INDICATORS

Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
<b>Corporate Support Services</b>									
1.1a	The level of compliance with the authority's approved Welsh language scheme as confirmed by the Welsh Language Board; Service Delivery	Good	N/A			Good & Improving	Good	Good	Powys County Council undertakes a self assessment process with regard to monitoring compliance with its statutory Welsh Language Scheme. The judgement previously awarded by the Welsh Language Board remains valid and will be reviewed in 2005.
1.1b	The level of compliance with the authority's approved Welsh language scheme as confirmed by the Welsh Language Board; Scheme Management	Good & Improving	N/A			Good & Improving	Good & Improving	Good & Improving	Same as above
1.2	The level of the Commission for Racial Equality's 'Standard for Local Government' to which the authority conforms.	None	None		Level 1	Level 1	Level 2	n/a	The Council is working towards Level 1 of the Equalities Standard for Local Government in Wales
1.3	The number of complaints to an Ombudsman classified as Maladministration.	0	0		n/a	0	1	0	The issue related to neighbour notification in a Development Control matter. The matters raised have been addressed by altering the Council's procedures.
1.4	The percentage turnout for local elections.	52.98%	52.98%		38%	55%	53.0%	55%	Figure relates to most recent election - CC elections occur every 4 years.
1.5	The percentage of interactions with the public, by type, which are capable of electronic service delivery and which are being delivered using internet protocols or other paperless methods.		42%		35%		26%	28%	The apparent deterioration in performance is due to a change in the definition criteria. Target for 2003/04 is being reviewed.
1.6	The percentage of undisputed invoices which were paid in 30 days.	73.30%	77.50%		88%	100%	76.0%	85%	The Council is working towards the National target of 100% and improvement is being achieved with a gradual improvement during the year although recovery from restructuring has been slow. All directorates receive a copy of the monthly league table and encouraged to investigate and speed the invoice processing.  Following a sample check during the year it was found that on average 9 days lapse between invoice date and receipt. The data for the year has been consequently recalculated (from 73% to 76%).
1.7	The Percentage of Council Tax collected.	95.70%	96.59%		96.50%	97%	97.00%	97.50%	
1.8	The percentage of non-domestic rates due for the financial year which were received by the authority.	98.20%	98.92%		97.90%	98%	97.08%	97.50%	
1.9	The percentage of senior management posts filled by women.	14.28%	13.63%		24%	13.36%	17.4%	13.36%	The small number of relevant posts means that this is a volatile indicator.

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Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
1.10	The number of working days/shifts per Full Time Equivalent lost due to sickness absence.	10.65	10.84	11.7	10.2	10.54	12.6	12.49	The increase in the number of days absence may be attributed to a number of issues, see section 7.4. An occupational health adviser has been employed to enable a more focused approach to the difficulties of long term absence with improvements anticipated in 2003-04.
1.12	Ill health retirements as a percentage of the total workforce.	0.24%	0.27%		0.50%	0.3%	0.25%	0.30%	
1.13	The number of authority employees declaring that they meet the Disability Discrimination Act 1995 disability definition as a percentage of the total workforce.	0.48%	0.40%		2.40%	1%	0.43%	1%	These figures are percentages of the number of staff who have filled in and returned their equal opportunities monitoring forms. Problems remain with getting complete information as not all information equal opportunities monitoring forms are returned as a matter of course. A Further survey is to be carried out in the summer of 2003 in order to establish greater accuracy in data records.
1.14	The number of staff from Minority ethnic communities within the authority's workforce as a percentage of the total workforce.	0.39%	0.30%			1%	0.28%	1%	See 1.13 above
1.15	The percentage of the authority's buildings open to the public and that are suitable for and accessible to disabled people.	32%	32.80%		30.00%	33.6%	32.8%	32.80%	Although improvements are continuing to be made in accessibility in public buildings, these buildings cannot achieve the requirement for compliance with Part M of the Building Regulations as they were built before the current regulations were in place.
11.1	Security: Whether the authority has a written and proactive strategy for combating fraud and error which embraces specified initiatives including those sponsored by the Department of Work and Pensions, which is communicated regularly to all staff.	Yes	Yes		93%	Yes	Yes	Yes	
11.3a	Speed of processing:a) Average time for processing new claims (days)	51	56	54.6	51	50	51.0	49	Target not achieved due to staff resource problems. It is proposed to restructure the service from 1st June, 2003.
11.3b	Speed of processingb) Average time for processing notifications of changes of circumstances (days)	10	8	14.3	16	8	7.0	8	
11.3c	Speed of processing:c) Percentage of renewal claims processed on time	51%	60.41%		66%	70%	63%	73%	Target not achieved due to staff resource problems. It is proposed to restructure the service from 1st June, 2003.
11.4a	Accuracy of processing:a) Percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available for the determination for a sample of cases checked post-determination.	87.80%	92%		96%	93%	96.2%	96%	

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Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
11.4b	Accuracy of processing:b) The percentage of recoverable overpayments (excluding Council Tax Benefit) that were recovered in the year.	60%	72.66%		52%	78%	77.8%	78%	
7.7	The percentage of standard searches carried out in 10 working days	97.91%	99.11%		91%	98%	98.4%	98.00%	
CS-ACC1	To complete accounts		Before Sept		n/a	Before Sept	Before Sept	Before July	
BV7	Percentage of electoral registration form A's returned	88.96%	93.8%		n/a	89%	95%	95%	
(Local) PM-PI2	A reply within 10 days of receipt of a letter. If a fuller/more complex reply is required then the target is 20 days, with an acknowledgement after 5 days.		87.20%				86.10%	87.20%	

Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
<b>Children, Families &amp; Life Long Learning</b>									
2.1	Average GCSE/GNVQ points score of 15/16 year olds in schools maintained by the authority.	40	42	38.5	38	43	42	44	Target not met – based on Fischer Family Trust estimates from same pupils' KS3 performance.
2.2 (PIG)	Percentage of pupils in schools maintained by the authority in the previous summer achieving 5 or more GCSE's at grades A* - C or the vocational equivalent	55%	59%		46%	60%	60.0%	67%	Target met. Steady year on year progress with Powys being second best performing authority in Wales for 5 out of the last 6 years (including 2002 results). Target cohort related and based on Fischer Family Trust estimates from KS3 performance
2.3	Percentage of pupils in schools maintained by the authority achieving one or more GCSEs at grade G or above or the vocational equivalent.	93%	95%		95%	97%	94.00%	98%	Target not met., although performance is consistently above all Wales average
2.4a (PIG)	Percentage of 11 year olds in schools maintained by the authority in the previous summer achieving Level 4 or above in the National Curriculum Key Stage 2 Mathematics test	75.30%	79%		70%	81%	72.70%	82.00%	Target not met – disappointing drop in performance for 2002 which contradicts steady improvement of previous 3 years. Second best performing authority in Wales for 4 years prior to 2002 (14th). Issues being identified and investigated - Issues were addressed by means of questionnaire to Primary schools. Analysis of questionnaires failed to highlight any specific reasons. The LEA will continue to provide support and in-service training. As stated in the Education Strategic Plan 2002-2005 a key priority and aim of Powys LEA is to maintain and further develop numeracy standards.
2.4b (PIG)	Percentage of 11 year olds in schools maintained by the authority in the previous summer achieving Level 4 or above in the National Curriculum Key Stage 2 English test	79.70%	83%		74%	78%	84.30%	78.00%	Target met. Targets set to agreed formula based on prior attainment of same cohort. Year on year performance shows steady progress for last 6 years – consistently in top 3 authorities in Wales
2.4c (PIG)	Percentage of 11 year olds in schools maintained by the authority in the previous summer achieving Level 4 or above in the National Curriculum Key Stage 2 Welsh (first language) test.	76.80%	79.90%			82%	83.30%	86.00%	Target met. Performance variable year on year due to smaller numbers in cohort taking Welsh but steady improvement in last 3 years
2.4d (PIG)	Percentage of 11 year olds in schools maintained by the authority in the previous summer achieving Level 4 or above in the National Curriculum Key Stage 2 Science test.	85.90%	86.50%			81%	88.60%	81.00%	Target met – targets based on pupils prior attainment and are cohort related. Powys performance showing steady improvement year on year – in top 3 authorities in Wales for last 6 years
2.5a	Percentage of 14 year olds in schools maintained by the authority in the previous summer achieving Level 5 or above in the National Curriculum Key Stage 3 Mathematics test.	69.30%	70.10%			78%	71.60%	80.00%	Target not met – Powys targets are deliberately stretching and based on pupils' prior attainment as under-performance at KS3 is a national issue. Powys performance has been best in Wales for the last 4 years

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Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
2.5b	Percentage of 14 year olds in schools maintained by the authority in the previous summer achieving Level 5 or above in the National Curriculum Key Stage 3 English test.	67.80%	70.50%			81%	70.80%	83.00%	Target not met – targets are stretching due to national issue of under-performance at KS3 and to avoid complacency. Powys is in top 2 Welsh authorities for last 5 years
2.5c	Percentage of 14 year olds in schools maintained by the authority in the previous summer achieving Level 5 or above in the National Curriculum Key Stage 3 Welsh (first language) test.	77.80%	78.10%			84%	75.60%	81.00%	Target not met – Powys is a high performing authority in Wales but targets set deliberately high as under-performance at KS3 is a national issue. Performance is variable year on year due to fluctuating smaller numbers taking Welsh in each cohort
2.5d	Percentage of 14 year olds in schools maintained by the authority in the previous summer achieving Level 5 or above in the National Curriculum Key Stage 3 Science test.	71.80%	76.50%			86%	80.20%	88.00%	Target not met but year on year performance steadily improving. National under-performance at KS3 a recognised issue but Powys top performing authority in Wales. Powys targets are deliberately 'stretching' to avoid complacency
2.6	Percentage of 15/16-year-olds achieving the 'core subject indicator'. Those pupils achieving at least grade C in GCSE English or Welsh, Mathematics and Science in combination.	40%	43%			51%	45.00%	49%	Target not met but steady year on year progress being achieved. Cohort related – target based on pupils' prior attainment
2.7 (PIG)	Percentage of 15/16-year-olds leaving full-time education without a recognised qualification.	3.80%	1.4%			2.8%	2.40%	2.80%	Target set for PIGS. Final year on year figure highly variable due to relatively small proportion of cohort involved – figure is cohort related. Target met.
2.8a	Number of pupils permanently excluded during the year from schools maintained by the authority per 1,000 pupils on rolls of schools maintained by the authority for primary schools	0.09	0.4		1.3	0.2	0.09	0.1	Only one primary school pupil was excluded in 2001/02. This PI is therefore very susceptible to individual cases. The target for academic year 2002/2003 is 0.1 based on one primary school pupil having been permanently excluded between 01/09/02 and 31/03/03.
2.8b	Number of pupils permanently excluded during the year from schools maintained by the authority per 1,000 pupils on rolls of schools maintained by the authority for secondary schools	0.81	1.8		1.2	1.4	1.60	1.6	The actual performance for the academic year 2001/02 is a result of one more permanent exclusion than targeted (14 instead of 13). The target for academic year 2002/2003 is 1.6, based on 14 secondary school exclusions as per the ESP.
2.8c	Number of pupils permanently excluded during the year from schools maintained by the authority per 1,000 pupils on rolls of schools maintained by the authority for special schools	7.75	0			0	0	0	Achieved target.
2.11a	The percentage of permanently excluded pupils attending less than ten hours a week of alternative tuition	77.80%	50%		56%	30%	29.6%	28%	Achieved target.
2.11b	The percentage of permanently excluded pupils attending between ten and twenty-five hours a week of alternative tuition	22.20%	50%		37%	70%	70.4%	72%	Achieved target.

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Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
2.11c	The percentage of permanently excluded pupils attending more than twenty-five hours a week of alternative tuition.	0%	0%		7.10%	0%	0%	0%	Currently no pupils are provided with more than 25 hrs educational provision.
2.12a	The percentage of primary school classes with more than 30 pupils in year, reception to two inclusive	1.11%	1.63%			1.69%	1.98%	1.60%	There is currently a demographic bulge of pupils in the upper end of KS2, which has resulted in some schools having classes in excess of 30. The effect of these pupils transferring through to high school over the next 2-3 years together with the progression of year groups into KS2 that have been subject to the Infant Class Size rules should enable schools to reduce the number of classes with more than 30 pupils. The authority will continue to support schools to enable them to have the appropriate number and size of classes.
2.12b	The percentage of primary school classes with more than 30 pupils in years, three to six.	3.53%	9.96%		22.30%	9.81%	10.34%	10.50%	There is currently a demographic bulge of pupils in the upper end of KS2, which has resulted in some schools having classes in excess of 30. The effect of these pupils transferring through to high school over the next 2-3 years together with the progression of year groups into KS2 that have been subject to the Infant Class Size rules should enable schools to reduce the number of classes with more than 30 pupils. The authority will continue to support schools to enable them to have the appropriate number and size of classes.
2.13a	The number of statements issued during the year.	135	130	88.4		125	91	105	The reduction in the number of Statements is in line with Strand 5 of the Education Strategic Plan i.e. to reduce the number of Statements to the expected 2% of the 0-19 population. However there were 12 notes in lieu issued during the year therefore the target for 2003/04 will be set at 105 to allow for possibilities of appeals.
2.13bi	Percentage of statements of special educational need, excluding those affected by "exceptions to the rule" under the SEN Code of Practice. i)prepared within 18 weeks	65.20%	75.90%			85%	88.1%	88.50%	Based on the last years performance the target has been increased to 88.5%., recognising that the target has been achieved and a new realistic target needs to be set
2.13bii	Percentage of statements of special educational need, excluding those affected by "exceptions to the rule" under the SEN Code of Practice. ii)finalised within 26 weeks					85%	87.0%	87.50%	
2.14	The percentage of attendance of those present or on approved educational activities in secondary schools maintained by the best value authority.					92%	91.40%	92.00%	Target kept from previous year as narrowly missed. Early indicators of improvement during current year.



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Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
3.1	Stability of placements of children looked after by the authority by reference to the percentage of children looked after on 31 March in any year with three or more placements during the year.	4.88%	3.37%		12%	5%	9.62%	3%	There have been difficulties in securing placement stability because of shortage of experienced foster carers. Detailed investigation is underway by Service Managers in to each child, and reasons for placement breakdown.
3.2a	Educational qualifications of children looked after. percentage of young people leaving care aged16 or over with one or more GCSE at Grade A* to G, or GNVQ	66.67%	22.22%		42%	66%	66.66%	70%	
3.2b	Educational qualifications of children looked after. percentage of young people leaving care aged16 or over with two or more GCSE at Grade A* to G, or GNVQ	New Indicator	New Indicator				55.55%	70%	
3.3 (PIG)	The percentage of young people in care on their 16th birthday who have a care plan and/or pathway plan for their continuing care.		100%			100%	100%	100%	
3.4	The percentage of first placements (for looked after children) beginning with a care plan in place		79.73%			95%	66.0%	95%	The children's service underwent restructuring in February 2003. The Authority has created initial assessment and long term teams that will allow the requirements of the framework to be met. Additional staff have been employed and performance in this area has improved. There is confidence that this position will be maintained and that a target of 95% for 03/04 is achievable.
3.5	Costs of services for children looked after by an authority by reference to gross weekly expenditure per looked after child in foster care or in a children's home.	£264	£464	£415	£590	£400	£379	£400	
3.12	The percentage of children on the child protection register whose cases should have been reviewed that were reviewed.	100%	74.29%		95%	100%	100%	100%	
3.15a (PIG)	The percentage of cases of children with an allocated social worker who is providing a service appropriate to the child's need, in each of the following groups separately: a) children on the child protection register		100%			100%	100%	100%	
3.15b (PIG)	The percentage of cases of children with an allocated social worker who is providing a service appropriate to the child's need, in each of the following groups separately: b) children looked after (exclude those children in 3.15a)		100%			100%	100%	100%	

Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
3.15c (PIG)	The percentage of cases of children with an allocated social worker who is providing a service appropriate to the child's need, in each of the following groups separately: c) children in need (exclude those children in 3.15a & 3.15b).		100%			100%	98.2%	100%	
3.15c (PIG)	<i>There have been vacancies in the teams, although effective use has been made of agency and locum staff as a short term measure. Most of the key posts have now been permanently filled, although long term sickness in Brecon has caused some difficulties. It is anticipated that all cases will be allocated by 31.5.03. Care plans are currently in place for all children on the Child Protection Register and children looked after by the Local Authority. The fact that we now have Senior Practitioners in each team will ensure that all children assessed as "in need" (as defined by Children Act and our own eligibility criteria) will have a care plan in place that will be reviewed at regular intervals as required by Regulation (CP and LAC) and good practice/guidance for children in need. Our performance in this respect is monitored via the Childcare managers meetings and the Senior Managers Group.</i>								
9.2	The number of visits to public libraries per 1,000 population	3600	3852.03			3600	4478.00	4900	
(Local) 2.43.bi	Percentage of Draft Statements of SEN prepared within 18 weeks including those affected by 'exceptions to the rule' under the SEN Code of Practice for Wales 2002		73%			80%	79.07%	85.00%	A challenging target has been set for 2003/04. When setting the target consideration had been given to allow for cases where more detailed medical advice may be required.
(Local) 2.43bii	Percentage of Draft Statements of SEN prepared within 26 weeks including those affected by 'exceptions to the rule' under the SEN Code of Practice for Wales 2002					85%	84.62%	87.50%	
(Local) CFLL-K9	Pupils with Statements of SEN as a percentage of all children		2.92%			3%	2.77%	2.50%	On going target to decrease number of Statements to 2% of 0-19 population.

Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
<b>Community Services</b>									
1.16a	The number of racial incidents recorded by the authority per 100,000 population.	n/a	34.11		25		17.4	No Target	No target is established for the number of incidents, only the percentage where further action is taken.
1.16b	The percentage of racial incidents that resulted in further action	n/a	100%		85%	100%	100%	100%	
1.17	The number of domestic violence refuge places per 10,000 population which are provided or supported by the authority	0	0		0.52	0	0.09	0.09	Target based on 2002/03 financial data.
3.6a	Cost of providing social services to adults by reference to gross cost per week for residential and nursing home care						£518	£520	No previous figures as new indicator
3.6b	Cost of providing social services to adults by reference to gross cost per week for home care.						£125	£125	No previous figures as new indicator
3.7 (PIG)	The rate of older people (aged 65 or over) helped to live at home per 1,000 population aged 65 or over. (PIG)	95.52	105.54		89	105	105.00	90	During the financial year 2002/3 we have undertaken the transfer of service provision information from our manual records to the Social Services Information Database (SSID). This process is in its infancy and we are unable therefore to rely on the accuracy of the figures submitted. Work is being done to validate the relevant information on SSID as this indicator's previous figures have been submitted on the basis of manually collected data.
3.8 (PIG)	The rate of delayed transfer of care for social care reasons per 1,000 population aged 75 or over. (PIG)		20.27			20	20.16	19	Target has been exceeded very slightly although this does not give any great cause for concern.
3.9 (PIG)	The percentage of adult clients receiving a written statement of their needs and how they will be met. (PIG)	100%	100%		84%	100%	100%	100%	
3.10	The rate of assessments of people aged 65 and over per 1000 population aged 65 or over.	0.128	117.15			115	124.07	130	There has been agreement to report this indicator on an annual basis only as the PI definition is for a specific period. Target has been exceeded.
3.11	The number of nights of respite care provided or funded by the authority per 1,000 population aged 18 or over.	72.7	88.9			85	85.32	90	Exceeding target.

Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
3.13	The number of people aged 65 or over whom the authority supports in residential care homes or nursing homes per 1,000 population aged 65 or over.	18.99	21.49			21	16.72	20	Government policy, however, promotes care for people within their own homes, and also new schemes, for example the reablement project are proving to reduce dependency. Whilst there is an increasing elderly population within Powys, to support the Governments agenda, it could be argued that we need to reduce the target figure which, by reduction would represent an improvement.
3.14a	The number of adults aged under 65 whom the authority helps to live at home per 1,000 adults aged under 65, in each of the following client groups separately a) Physical or sensory disabled	1.66	2.4			2.4	2.40	1.75	During the financial year 2002/3 we have undertaken the transfer of service provision information from our manual records to the Social Services Information Database (SSID). This process is in its infancy and we are unable therefore to rely on the accuracy of the figures submitted. Work is being done to validate the relevant information on SSID as this indicator's previous figures have been submitted on the basis of manually collected data.
3.14b	The number of adults aged under 65 whom the authority helps to live at home per 1,000 adults aged under 65, in each of the following client groups separately: b) Learning disabled	4.7	4.59			4.7	4.70	4.5	Same as above
3.14c	The number of adults aged under 65 whom the authority helps to live at home per 1,000 adults aged under 65, in each of the following client groups separately: c) with mental health problems	0.68	0.72			0.75	0.75	0.95	Same as above
4.1a	The proportion of private sector dwellings where direct action by the local authority has resulted in: a)unfit dwellings being made fit or demolished	0.267 (2.67%)	0.023 (2.3)		0.034	0.0186	0.026	0.02	Service performed ahead of target at year end because reasonable weather during the year aloud for large number of building operations to be carried out.
4.1b	The proportion of private sector dwellings where direct action by the local authority has resulted in: b) return to occupation during 2002/2003, where they have been vacant for more than 6 months at 1 April.	0.016 (1.6%)	0		0.037	0.005	0.0678	0.05	Target exceeded due to increased vigilance on recording auditable data and the initial effect of the Grants Policy change from date order applications to priority points system
4.2	Energy Efficiency - the average SAP rating of local authority owned dwellings.	46.86	51.06	48.6	55	55	52.2	56	
4.5a	Local Authority rent collection and arrears: a) rent arrears of current tenants as a proportion of the authority's rent roll.	0.0301	0.0212		0.034	0.0275	0.0199	0.02	

Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
4.5b	Local authority rent collection and arrears: b) rent arrears of former tenants as a proportion of the authority's rent roll						0.019	0.009	
4.5c	Local authority rent collection and arrears: c) rent arrears of current and former tenants written off as not collectable as a proportion of the authority's rent roll						0.0038	0.004	
4.6	Proportion of homelessness applications on which the authority makes a decision and issues written notification to the applicant within 33 working days.	92% (0.92)	88.9% (0.889)		0.86	0.93	0.929	0.94	An increase of 14% in representation during the year has slightly effected performance although the end of year target has been met
4.7	Average relet times for local authority dwellings let during the financial year. (This relates to calendar days)	35.02	42.1	63.2	44	35	33.1	32	
4.10a	Percentage of repairs completed within target time: a)Classed as emergency	70%	92.6%			95%	97.3%	100%	
4.10b	Percentage of repairs completed within target time: b)Classed as urgent		77.2%		91%	85%	86.4%	86%	
4.11	The average time taken to complete non-urgent responsive repairs.	15.9 days	23.41 days	41.6	21 days	20 days	22.4 days	28 days	
4.11	<p><i>The actual performance(22.39 days) is different from the target (20 days) as previous target setting could not account for almost an additional 900 responsive repairs carried out during the year. A large number of these additional repairs were category 6 (42day) repairs and although the majority of these were carried out within the category target they have made the overall performance appear poorer. The target set for next year is 28 days. The classification of repair categories will be streamlined during this year. There will only be 3 categories of repairs . The third category will be 28 day repairs, which will mean the amalgamation of the current 28day and 42day categories. It is realist to anticipate some issues while changing the repair categories, in addition the emergency target has been set at 100%. In view of this we believe the 28 day target reasonable and achievable.</i></p>								
4.12	Does the authority follow the Commission for Racial Equality's code of practice in rented housing?	yes	Yes		66%	yes	yes	yes	
4.13a	Tenants' participation a)Are there landlord wide Tenant Participation Compacts (TPCs)?		N/A			Yes	yes	yes	
4.13b	Tenants' participation b)When was the most recent review of a landlord-wide TPC in partnership with Tenants?		N/A			2002/03	2001/02	2003/04	Wasn't reviewed in 2002/03 mainly due to the re organisation and re deployment of key staff required to undertake the process. For example we now have two new tenant participation officers and we also have a new management structure. We will undertake this process this year 2003/04.

Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
4.13c	Tenants' participation What proportion of your tenants are covered by local or group-specific TPCs?		N/A			0	0	0	
4.14	Effectiveness of co-ordinated approach for dealing with homelessness and social housing: The number of homeless households placed by local authorities in temporary housing for more than six months.		N/A			0	2.0	0	
4.15	Average rent lost per tenant through dwellings being left vacant during the financial year.					£45	£32.26	£30	The target of £45 for 2002/03 was not based on sound financial data. The performance this year (£32.26) is based on reliable data and thus realistic targets can now be considered.
8.1a	The percentage of food premises inspections that should have been carried out that were carried out for: a.)High-risk premises	75%	83.24%			87%	78.8%	80%	Service has been affected by resource difficulties. These are being resolved.
8.1b	The percentage of food premises inspections that should have been carried out that were carried out for: b.)Other premises.	53%	60.85%			75%	77.5%	50%	In light of the recently published draft Code of Practise issued under the Food Safety Act 1990 the Environmental Health Service will in future concentrate resources towards inspecting high risk premises. This accounts for the 50% target for 2003/04.
8.2a	Score against the checklist of enforcement best practice for environmental health.		32.85%	49.1		53%	46.15%	56%	Recruitment and retention difficulties and some long term sickness absence has impeded meeting the target set for 2002/3
8.2b	Score against the checklist of enforcement best practice for trading standards.		38%	53.9		54%	54.00%	64%	
12.1	Domestic burglaries per 1,000 households	2.62	2.37		15.4	2.28	2.6	2.31	
12.2a	Violent crimes per 1,000 population and percentage detected. a)violent offences committed by a stranger per 1,000 population						1.64	1.64	New Indicator
12.2b	Violent crimes per 1,000 population and percentage detected. b)violent offences committed in a public place per 1,000 population						7.30	7.3	New Indicator
12.2c	Violent crimes per 1,000 population and percentage detected. c)violent offences committed in connection with licensed premises per 1,000 population						1.12	1.12	New Indicator

Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
12.2d	Violent crimes per 1,000 population and percentage detected. d)violent offences committed under the influence per 1,000 population						6.38	6.38	New Indicator
12.3	Vehicle crimes per 1,000 of the population and percentage detected.	4.31	3.31		15.8	3.15	4.0	3.45	Current annual increase partly attributable to deflated performance last year arising from the foot and mouth crisis
12.4	Has the local authority established a corporate strategy to reduce crime and disorder in their area? Yes/no. If no, has the authority established a timetable for doing so?	No	Yes		49%		Yes		

Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
<b>Economic &amp; Community Regeneration</b>									
6.10	The percentage of total length of footpaths and other rights of way which are easy to use by members of the public	Not surveyed to specification	20%		69%	22%	46.0%	23%	46% of the sampled network was considered to be 'easy to use'. However, during analysis of the information it became apparent that the survey questions needed to be refined. This has been done for 2003/04 allowing a more accurate indication of the condition of the sampled rights of way network. This refinement has enabled a more realistic target to be set for 2003/04. The total network within the Authority is 10,030 kms for which representation has been made to WAG concerning the level of survey required.
7.1a	Development Plans: a. Do you have an adopted UDP in place?		No		n/a	Draft by Dec 2002; Final by Feb 2006	Draft by March 2003	n/a	Draft UDP by March 2003 - dates included to monitor the deposit and adoption stages.
7.1b	b. Do you have a deposit UDP in place?		No		n/a	Draft UDP by Dec 2002	No	Draft by March 2004	Draft deposit by March 2004
7.1c	c. What percentage of your population is covered by local plans which were adopted in the last 5 years?	53.70%	53.70%		n/a	53.70%	54%	n/a	The 1995 MYE is the most up to date population data available due to the delay in census data. Local Area data should be available by Summer 2003.
7.3	The number of advertised departures from the adopted development plan approved by the authority as a percentage of total permissions granted.	1.30%	1.9%		1.12%	1%	1.50%	<2%	The majority of 'Departure' applications are for new dwellings in the countryside including farm worker dwellings, local needs dwellings and conversion of redundant buildings to form new dwellings. Powys advertises all such applications as 'Departures' upon receipt of application; some of these applications following detailed examination are subsequently approved in line with policy but nevertheless still need to be recorded in Welsh Assembly statistical returns. The returns may not therefore be totally representative of actual 'performance'.



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Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
7.4	Percentage of total applications determined within 8 weeks.	71.10%	61%		66%	71%	69.2%	70.00%	There has been an increase of over 6% in the number of applications from the last year. This increase in workload coincided with both restructuring and a major Best Value Review of development control. In addition, the Service failed to recruit staff and vacancies continue to place pressure on resources. Notwithstanding, the Council has agreed to increase the scope of officer delegation in line with Government recommendations, which hopefully should achieve improvements in the speed of application determination.
7.6	Quality in customer service (Planning Officers Society Wales checklist).	7/10 (70%)	70%			80%	81.8%	72.7%	The target for 2003/04 has been set at a lower level than actually achieved in 2002/03 because the quality indicator, 'survey of user views during the last 3 years', may not be achieved in 03/04. However, a survey is due to be undertaken by March 2004 (as stated in the Planning Services Business Plan).
7.8	Is a Local Biodiversity Action Plan in place for the authority's area? If no, will there be such a plan in place within the next 12 months?				n/a	By Autumn 2002	Formally published and launched on 24/09/02	Target achieved 2002/03	Formally published and launched on 24th September 2002 by Minister for Environment. Progress will be reported annually.
9.1	Number of pupils visiting museums and galleries in organised school groups.	1,339	3,000	4926.3	n/a	3,128	3,327	3,672	Target achieved. Increased number of visits compared to last year.
9.3	Swimming pools and sports centres: The number of swims and other visits per 1,000 population.	11,443	11,991		n/a	12,178	13,506	13,696	Target achieved
9.4a	Playgrounds: a) The number of playgrounds and play areas provided by the council, per 1,000 children under 12.	4.43	4.2		n/a	5.05	4.94	4.94	Target not on course due to reduction in number of playgrounds.
9.4b i	Playgrounds: b) The percentage of these which: (i) Conform to national standards for local unequipped play areas.	1.20%	1.19%		n/a	1.10%	1%	1.12%	
9.4b ii	Playgrounds: b) The percentage of these which: (ii) Conform to national standards for local equipped play areas.	77.60%	77.38%		n/a	79.12%	80%	79.78%	
9.4b iii	Playgrounds: b) The percentage of these which: (iii) Conform to national standards for larger, neighbourhood equipped play areas	21.20%	21.43%		n/a	19.78%	19%	19.10%	

Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
<b>Technical &amp; Local Services</b>									
5.1a i (PIG)	Total tonnage of municipal waste arisings - percentage recycled or reused	10.95%	11.60%		n/a	14.15%	13.70%	14%	Best Estimate. Below target on whole year due to delays commencing trade waste recycling schemes (commencing Summer 2003) and delay in filling Waste Minimisation Officer post. However, the Waste section has increased the % recycled throughout the year from 10.35 in the first quarter to 17.3 in the fourth quarter.
5.1a ii	Total tonnage of Municipal waste arisings - ii) percentage of incinerator residues, beach cleansing wastes, rubble and abandoned vehicles recycled.	n/a	Changed Indicator		n/a	lack of data on rubble to set target	98.70%	80%	Best Estimate. Figure excludes arisings of rubble from PCC activities (e.g. road works). It is reported by municipal services that there are no significant arisings of rubble waste, and that most of it is re-used on site. No data is available for these activities to date - Review Officer to arrange meeting with Head of Municipal Works and Waste Manager to progress this issue.
5.1b	Total tonnage of municipal waste arisings b - percentage composted.	3.14%	4.30%		n/a	6.00%	5.30%	6.50%	Best Estimate. No reliable data on composting of road sweepings by Municipal Services. Compostable road sweepings have therefore not been included in this calculation. An audit procedure is being finalised between Municipal Services and Waste Management to enable the data to be collected.
5.1c	Total tonnage of municipal waste arisings c - percentage used to recover heat, power and other energy sources	0.00%	0.00%		n/a	0.00%	0%	0%	Within Powys there is currently no energy from waste plants
5.1d	Total tonnage of municipal waste arisings d - percentage landfilled	85.50%	84.1%		n/a	79%	81.00%	79%	Best Estimate. Overall slightly below target for Landfill reduction for year (although hit target of 79% in 4th quarter) - relates to recycling target - see NAWPI 5.1ai.
5.5	The percentage of highways and relevant land inspected of a high or acceptable standard of cleanliness	New Indicator	93.3%		n/a	95%	94.00%	95%	New more detailed inspection system put in place - commenced second quarter.
5.6	Number of collections missed per 100,000 collections of household waste.	495	15.77		150	25 (per 100,000)	10	15	Indicator calculated only from public calls reporting missed collections only - recorded on the 'Communicate' database. As this indicator result can be unduly affected by the vagaries of the weather, and not required for statutory collection in 03/04, new systems will not be put in place.
5.7	Percentage of population served by a kerbside collection of recyclables	n/a	17.75%		91%	20.00%	23%	25%	

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Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
6.1	Cost of highway maintenance per Km on principal roads	1.28 pence	£0.0142		n/a	£16,100	£19,959.00	£15,295	Indicator numerator changed for 02/03 collection form - 'cost of highway maintenance per km travelled by a vehicle on a principal road' in 01/02 to - 'cost of highway maintenance per km on principal roads.'
6.2	Cost per passenger journey of subsidised bus services	1.37	1.42		1.21	1.58	1.39 (estimate subject to change)	1.40	Estimate based on average of 4 quarters A lower cost was achieved as a result of higher passenger numbers than expected from the introduction of free bus passes for Senior Citizens.
6.3a	Road Conditions:a) Condition of principal roads.	n/a	0.067%		12%	0.39%	0.4%	0.39%	The 100m fixed length survey was changed measuring road conditions of a variable 100m length. This was introduced to improve ease of data collection and improve accuracy and reliability while retaining consistency in the annual results.
6.3b	Road Conditions: b)Condition of non-principal roads	n/a	1.664%		13%	23%	21.3%	23.00%	Target was set using anticipated results for fixed length survey - has been re-calculated for variable survey.
6.4	Percentage of street lamps not working as planned	1.06%	1.14% (average over year)		n/a	1%	1.15%	1%	
6.5a	Road Accident casualties per 100,000 population-fatal/serious injury	143	155		n/a	126	169.0	121	The road safety performance indicator figures reported are rounded to the nearest whole number. This means that the total number of serious/fatal injuries and the total number of slight injuries do not correspond with the figures reported in the break downs of these indicators.  Figures relate to 2001. Across Wales there was a general increase in the number of fatal accidents during 2001 compared to 2000. Powys figures reflect this increase.
6.5a i)	Road Accident Casualties per 100,000 population - Pedestrian k/si	17	9		17	10	15.0	10	
6.5a ii)	Road Accident Casualties per 100,000 population - Pedal cyclists k/si	4	2		5	2	4.0	2	
6.5a iii)	Road Accident Casualties per 100,000 population - 2 wheeled motors k/si	34	36		13	22	45.0	21	

Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
6.5a iv)	Road Accident Casualties per 100,000 population - Car users k/si	82	95		30	81	94.0	78	
6.5a v)	Road Accident Casualties per 100,000 population -other k/si	6	14		4	8	11.0	7	
6.5b	Road Accident casualties per 100,000 population - slight injury	366	399		n/a	426	439.0	422	Looking at 2002 figures, it appears the overall accident figures have fallen compared to 2001. Figures relate to 2001. Across Wales there was no change in accidents causing slight injury from 2000 - 2001
6.5b i)	Road Accident Casualties per 100,000 population - Pedestrian slight injury	24	17		62	26	22.0	26	
6.5b ii)	Road Accident Casualties per 100,000 population - Pedal cyclists slight injury	15	14		35	14	9.0	14	
6.5b iii)	Road Accident Casualties per 100,000 population - 2 wheeled motors slight injury	28	21		44	21	29.0	21	
6.5b iv)	Road Accident Casualties per 100,000 population - Car users slight injury	247	304		312	336	347.0	333	
6.5b v)	Road Accident Casualties per 100,000 population -other slight injury	25	45		40	25	32.0	25	
6.5c	Road Accident Casualties per 100,000 population - Children killed/seriously injured.	n/a	n/a		n/a	n/a	11.0	13	Figures relate to 2001. Across Wales there was a general increase in the number of fatal accidents during 2001 compared to 2000. Powys figures reflect this increase.
6.5c i)	Road Accident Casualties per 100,000 population - Children killed/seriously injured, pedestrians	n/a	n/a		n/a	n/a	6.0		
6.5c ii)	Road Accident Casualties per 100,000 population - Children killed/seriously injured, pedal Cyclists	n/a	n/a		n/a	n/a	1.0		
6.5c iii)	Road Accident Casualties per 100,000 population - Children killed/seriously injured, Two-Wheeled motor vehicles	n/a	n/a		n/a	n/a	0		
6.5c iv)	Road Accident Casualties per 100,000 population - Children killed/seriously injured, Car users	n/a	n/a		n/a	n/a	4.0		

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Indicator Ref	Indicator Description	Actual 2000/01	Actual 2001/02	Wales Average 2001/02	English Average 2001/02	Target 2002/03	Best Estimate 2002/03	Target 2003/04	Comments
6.5c v)	Road Accident Casualties per 100,000 population - Children killed/seriously injured, Other vehicle users	n/a	n/a		n/a	n/a	0		
6.6	Number of days temporary traffic controls or road closures on traffic sensitive roads caused by local authority road works per km of traffic sensitive road	0	0		1.2	5	0	n/a - indicator to be discontinued	No 24 hours lights notified for work by highway authority Performed above target set at 5 (to account for possible works which did not affect roads deemed as traffic sensitive).
6.8	Damage to roads and pavements repaired within 24 hours	78.54%	86%		92%	85%	78.8%	90%	EXOR measures principle roads. There is a disparity between performance on principal roads compared with the rest of the network - this reflects different inspection regimes and differences in works response.  An improvement has been seen throughout the year, mainly due to a decrease in the amount of time taken to receive completion dates from the construction team (a reduction from around 4-6 weeks to between 2 & 3 weeks).
6.9	The percentage of pedestrian crossings with facilities for disabled people	95%	98%		82%	100%	100%	100%	PCC Policy - all pedestrian crossings to have disabled facilities