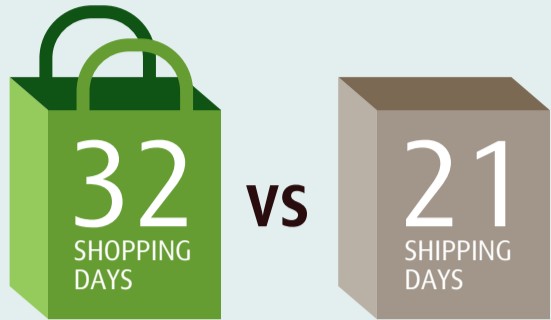


UPS DELIVERS THE HOLIDAYS

Each year, UPS delivers millions of holiday gifts. Elves dressed in brown work around the clock to deliver gifts around the world. Here's a behind the scenes look at how UPS will help deliver a Hassle-Free Holiday!

PREPARING FOR THE RUSH

IN 2012, THERE ARE 32 SHOPPING DAYS AND 21 SHIPPING DAYS BETWEEN THANKSGIVING AND CHRISTMAS



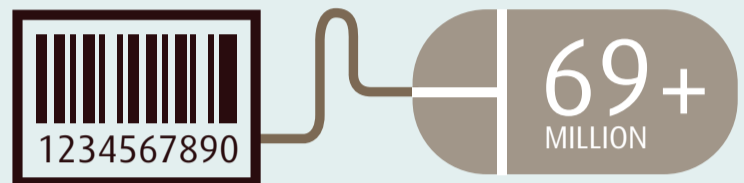
UPS WILL HIRE **55,000** SEASONAL EMPLOYEES TO ENSURE ON-TIME DELIVERY OF HOLIDAY PACKAGES



UPS EXPECTS TO DELIVER **500+** MILLION PACKAGES WORLDWIDE THIS HOLIDAY SEASON



UPS WILL MANAGE **69+ MILLION ONLINE PACKAGE TRACKING REQUESTS DEC. 18**, THE BUSIEST TRACKING DAY OF THE YEAR



...MORE THAN DOUBLE THE **32 MILLION** REQUESTS MADE ON A NORMAL DAY

DELIVERING HOLIDAY CHEER

DEC. 20 IS UPS'S PEAK DAY WHEN THE COMPANY EXPECTS TO DELIVER MORE THAN 28 MILLION PACKAGES WORLDWIDE...



...COMPARED TO **15.8 MILLION** PACKAGE DELIVERIES ON A STANDARD BUSINESS DAY

THE NEARLY **12 MILLION PACKAGE INCREASE** IS LARGER THAN UPS'S NEAREST COMPETITOR'S AVERAGE DAILY DELIVERY VOLUME



ON PEAK SHIPPING DAY, **DECEMBER 20**, UPS DRIVERS WILL DELIVER MORE THAN **300 PACKAGES PER SECOND**



400 ADDITIONAL FLIGHTS



UPS WILL FLY MORE THAN **400 ADDITIONAL FLIGHTS PER DAY** DURING PEAK WEEK

#HASSLEFREEHOLIDAY

2 MILLION PEOPLE WILL ENJOY A **#HASSLEFREEHOLIDAY** WITH **UPS MY CHOICE**[®]



WWW.UPS.COM/MYCHOICE/PR

SHOW YOUR RETAIL SMARTS AND BYPASS LINES BY VISITING **UPS.COM** FOR **DO-IT-YOURSELF HOLIDAY SHIPPING SOLUTIONS**



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THE ELVES WORKING AT ANY OF THE **4,700 THE UPS STORE**[®] LOCATIONS CAN HELP WITH YOUR HOLIDAY PACKING



4,700 THE UPS STORE[®] LOCATIONS



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