




# A Story of Linux

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**To Become Irreplaceable  
Software Fundamental for  
Consumer Electronics Products**

**Satoru Ueda  
Sony Corporation**

注: irreplaceable → かけがえのない



It is too long story to cover within the given time slot  
Please do not hesitate asking me to repeat the  
presentation which I am happy to!

In Japanese? Yes, I **DO** welcome!

**2012:**

10 years past after Panasonic and Sony made press announcement to go with Linux

**2013:**

10 years past after Panasonic and Sony founded the CE Linux Forum, former organization of CE Workgroup, The Linux Foundation



# Linux for CE Products It's already commonsense!

The screenshot shows a web browser window with the URL <http://www.sony.net/Products/Linux/comecon/search.html>. The page features the Sony logo and navigation links. The main content area is titled "Linux / OSS Technical Information" and includes a search section with two input fields: "Search by Model/Module" and "Search by Category". The "Search by Category" dropdown menu is open, showing a list of categories: TV, Video, VAIO, Handycam / Cyber-shot / α, Photo Viewer / Information Viewer (dash), Audio, Professional, Tablet Device, and Others.



<http://www.sony.net/Products/Linux/>



# Intention

- For us, CE industry, who have been using Linux for more than 10 years
  - To review our past activities and aim at our future
- For you, who are going to use Linux for your embedded system
  - Encourage going together with Linux and the community



# What was **right**?

## During past 10 years



- **DISCARDED** the **specification**
  - **Jumping into** the Community and we could learn very important things!
  - “**We do something**” and “**You do something**”
  - Efforts especially Japanese engineers to **go with global community**
- Found out the **way of super long term support** which only Linux can



# What was **right**?

## During past 10 years (cont'd)

- **Users (Application system providers) oriented** initiation of the activities
  - Along with the affiliate industry
- Good balance of **top management understandings and grass root efforts**
  - Get rid of the hesitation of grass root people
- Started as **global initiative from the beginning**



# What was **wrong**?

## During past 10 years

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They are too much to mention  
within this small slide space.....







# What we have been challenging

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- **Closer relationship** with the community
  - LTSI initiative
  - Community funding project
- Encourage Linux penetration to yet another embedded systems



# First of All

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Introduction of myself





# About me



**NEWS**

## ■ Satoru Ueda

– Satoru.Ueda@jp.sony.com

## ■ Sony corporation

– Though **graduated engineering faculty...**

■ Sony have **never** taken my great technical skill

■ Product planning, Marketing, Business strategy...

– 2003, a strange offer came to me



# A telephone call

January 21<sup>st</sup>, 2003

Noon time

“Are you free now?”





# Evening January 21<sup>st</sup>, 2003

**“Yes, I’m free” I told**

“We’re going to begin a joint development project of OS for consumer electronics products together with Panasonic. Can you coordinate the project?”

**“Together with Panasonic?”**

“Yes, indeed. If we choose Open Source Software, it must be possible, as you know.”

**“Wow! It means that we are concluded to go with Linux, isn’t it!”**



He’s my boss, who brought me such a mysterious offer.



# Back to 2001



**CE Industry had faced a great turning point  
of the software development style**



# Burst of software scale

- Digital television, Blu-ray recorder...
  - Will become **equivalent to top end personal computer**
  - **Without the face of computer**
- Same thing may happen so shortly upon...
  - Digital still camera, video camera
  - Advanced car navigation system
  - Future of cellular phone ... and many more

“We definitely need to renovate our software design style with **sophisticated Operating System!**”



# Operating System for CE products view point

- **It was not an easy way to get such ideal software system platform**
  - Digital Consumer Electronics embedded system bring hard technical requirements for the operating system





Takes **more than one minute** to power on

**No immediate reaction** when you commanded to change the channel

**Disturbance of smooth moving picture play**  
• caused by lack of CPU resource

Who cares  
“CPU resource”??



2001



**Battery runs out** very quickly. Waste electric power

Users always use the products **for 10 years or even more**

Internet connection increases the **risk of security**

**Super Long Term Support**

Products vendor responsibility



A problem has been detected and windows has been shut down to prevent damage to your computer.

The problem seems to be caused by the following file: SPCMDCON.SYS

PAGE\_FAULT\_IN\_NONPAGED\_AREA

If this is the first time you've seen this stop error screen, restart your computer. If this screen appears again, follow these steps:

Check to make sure any new hardware or software is properly installed. If this is a new installation, ask your hardware or software manufacturer for any windows updates you might need.

If problems continue, disable or remove any newly installed hardware or software. Disable BIOS memory options such as caching or shadowing. If you need to use Safe Mode to remove or disable components, restart your computer, press F8 to select Advanced Startup Options, and then select Safe Mode.

Technical information:

\*\*\* STOP: 0x00000050 (0xFD3094C2,0x00000001,0xFBFE7617,0x00000000)

\*\*\* SPCMDCON.SYS - Address FBFE7617 base at FBFE5000, Datestamp 3d6dd67c

Can you stand this  
situation?





# 3 options

- Home brew
- Buy from others
- Use Open Source Software





# The 1<sup>st</sup> Option Home Brew



注: home brew → 自家製



Engineers can do **everything**



Engineers can do **nothing**

They were engaged by many tasks such as **new device support**, **bug fix**, **new network architecture support**, **software tools preparation** and **many thing more!**



# The 2<sup>nd</sup> Option Buy from others



## Fear of “Black Box”

*“All right, we have registered your report into our database and recognized it caused by some bug. We will **fix it at the next major release expected 3 month later.** Thank you very much.”*

We have much hesitation to embed any black box into our products which will reduce our customer satisfaction level.





# The 3<sup>rd</sup> Option Use Open Source

Open Source  
Software

**Only one option left for us to take**

No OSS at that timing were not supposed to be used for any kind of embedded systems.

We had never experienced the OSS software license, therefore we have concerned the legal issue and patent issue.



# Decision to go with Linux!

- It was **not because** we anticipated to use **just free of charge software**
- We realized it is the **most ideal and realistic way** to develop the Operating System for our products together with Open Community people



Anticipation for the "beyond barrier" open collaboration

**OSS,  
Not a lonely place**



# Encounter with Panasonic

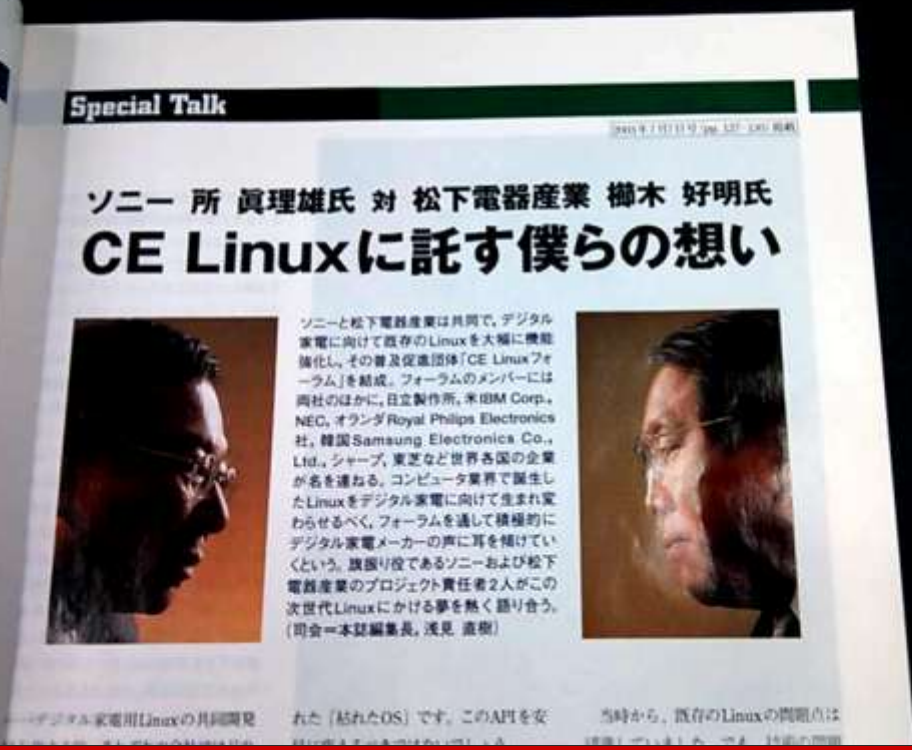
A happening among two CTOs from Sony and Panasonic

“Are you decided to select Linux for your future OS? We’ve just made the same decision.”

“How about us to collaborate together?”

“That’s great!”

**Press announcement in December 2002**

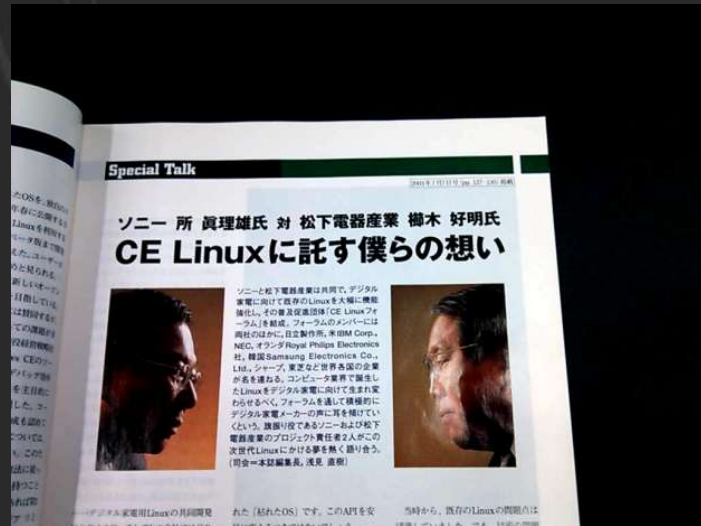




2002



# Why Sony and Panasonic?



OS is not for product **differentiation** but **common technological fundamental**

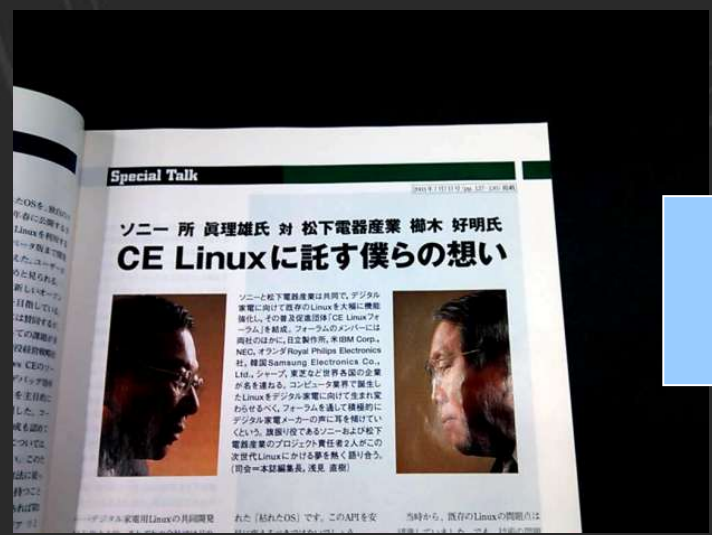
Both needed the best software platform

Open source way

It enables to get rid of the barrier even such companies which are fighting severely in the business arena



# Why not include many companies!



Expansion to the other CE vendors, Semiconductor vendors and Software developers

Founded CE Linux Forum in June 2003



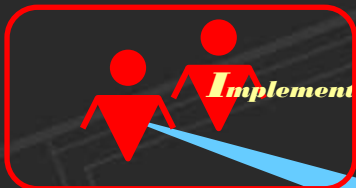
My impressions about the community

**Something like**  
***The Moldau from "My Country"***

*Bedřich Smetana*



It begins from a drip of water



*Implementation*

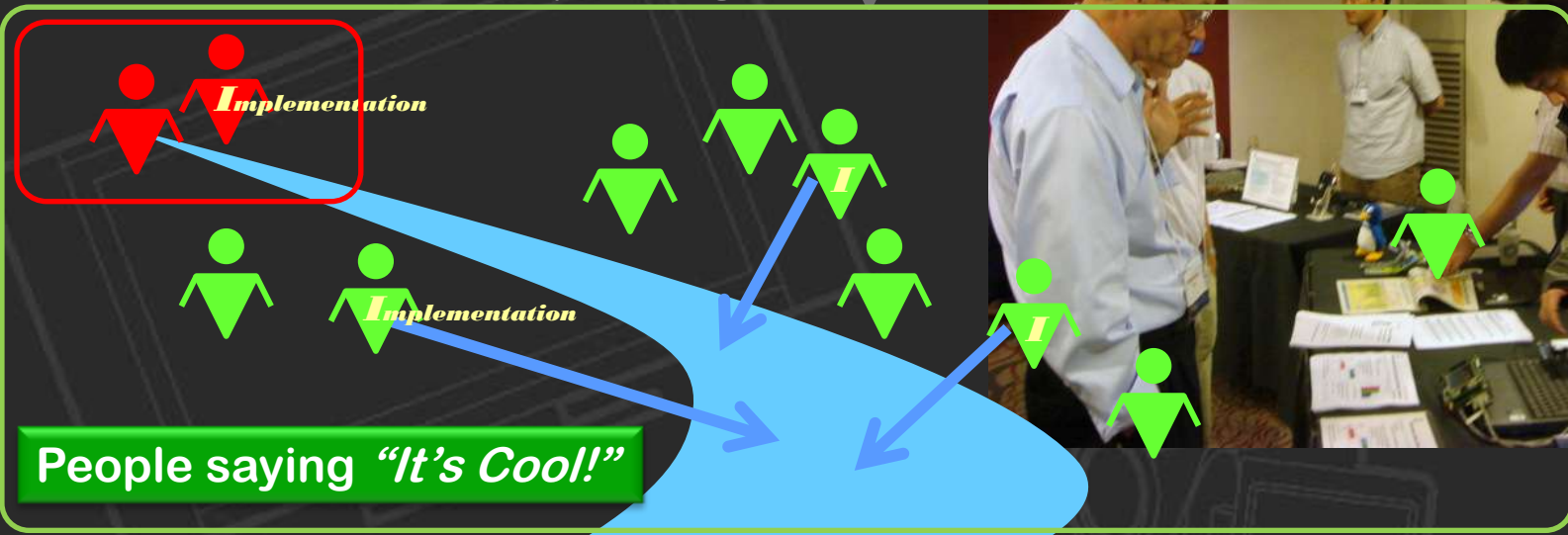
Originators of the idea





# "It's Cool" phenomenon

People who ignore



“Stone headed” Managers



People who do not like the idea



Note:

bigotry → 片意地を張る

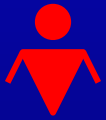
extinct → 絶滅する

## People who say “It’s cool!”



Someone may simply reflectively say “It’s Cool”.

But mostly they **communicate each other** and **try to be fully understood** the intention, mutually



Try **not to be bigotry** and listen to the others carefully.

Leave the room to **include another intentions or ideas**  
→ Sometimes intentionally present immature implementation



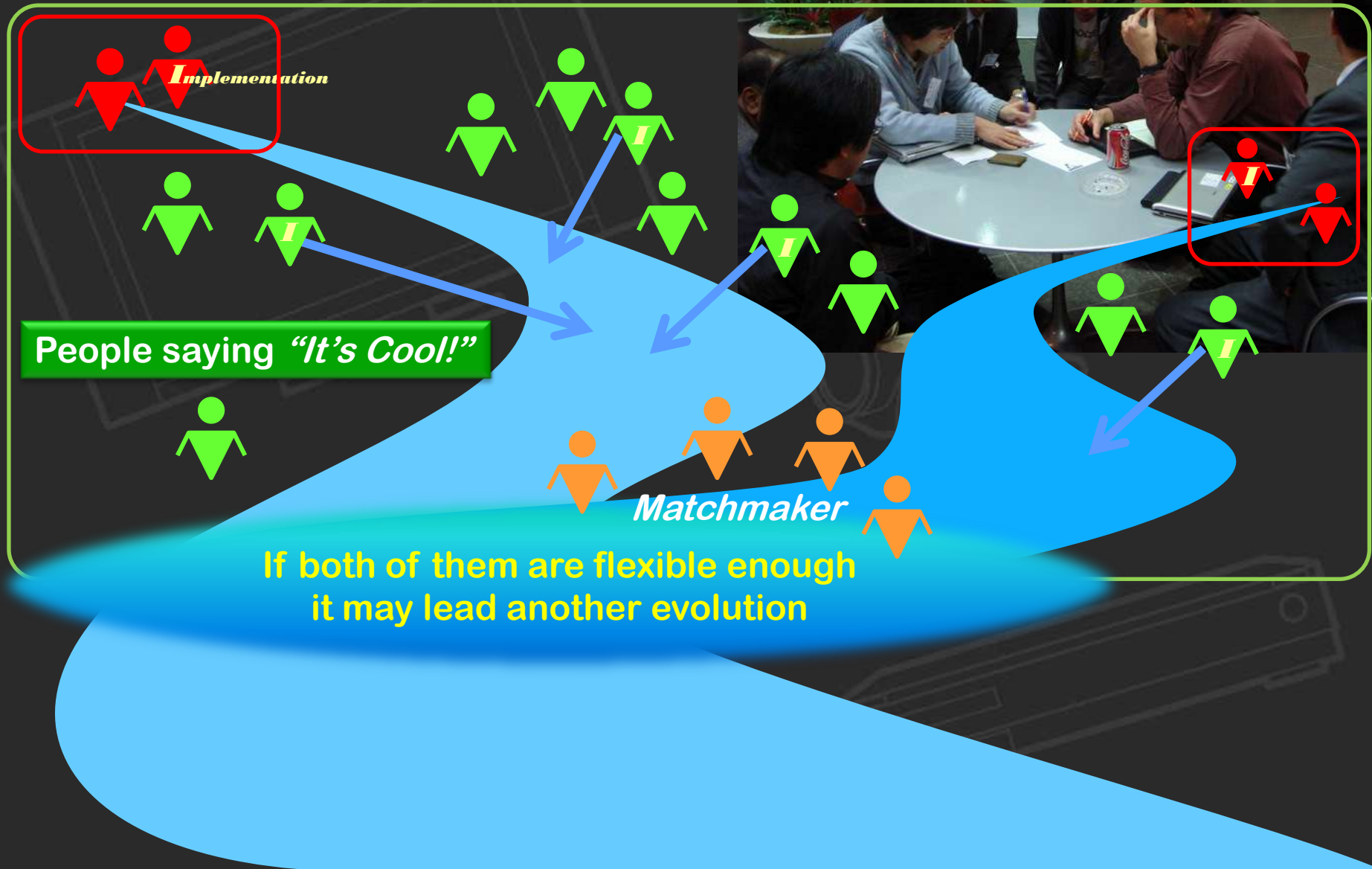
Whenever they say “It’s cool!” they **try to do something for the project.**

They do not just say “It’s cool!” but they **act.**

Through this process, **hopeless ideas** will be screened and **EXTINCT**

Project supported by the **“It’s cool!” network** will get into **EVOLUTIONAL** status

# Merging another ideas



Community people always saying  
“I like the controversial situation!”

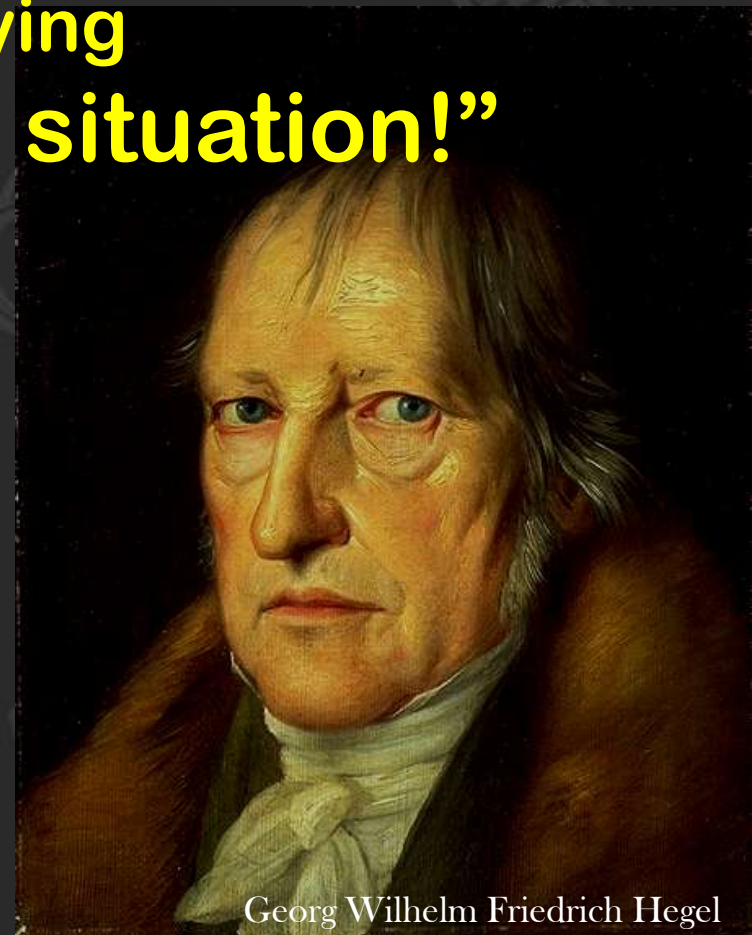
Most of Japanese people hate such condition, though.

Essence of “Dialectic”

Note:

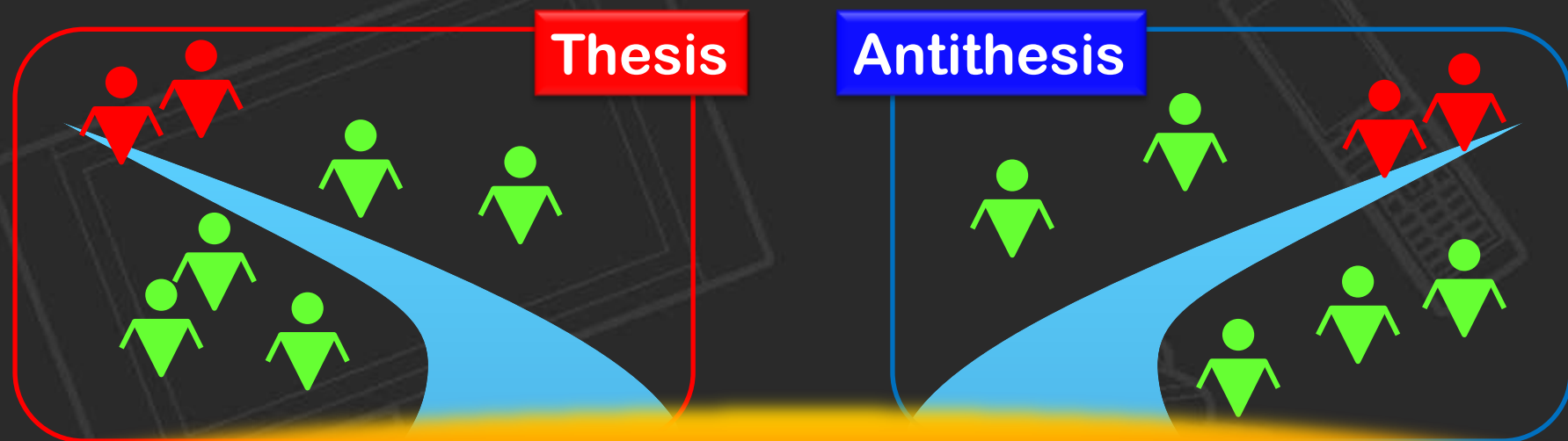
Dialectic → 弁証法

Controversial → 喧喧諤諤



Georg Wilhelm Friedrich Hegel

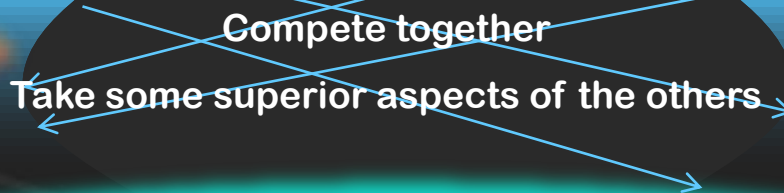
“Aufheben (German)” ... Lift



Controversial Situation

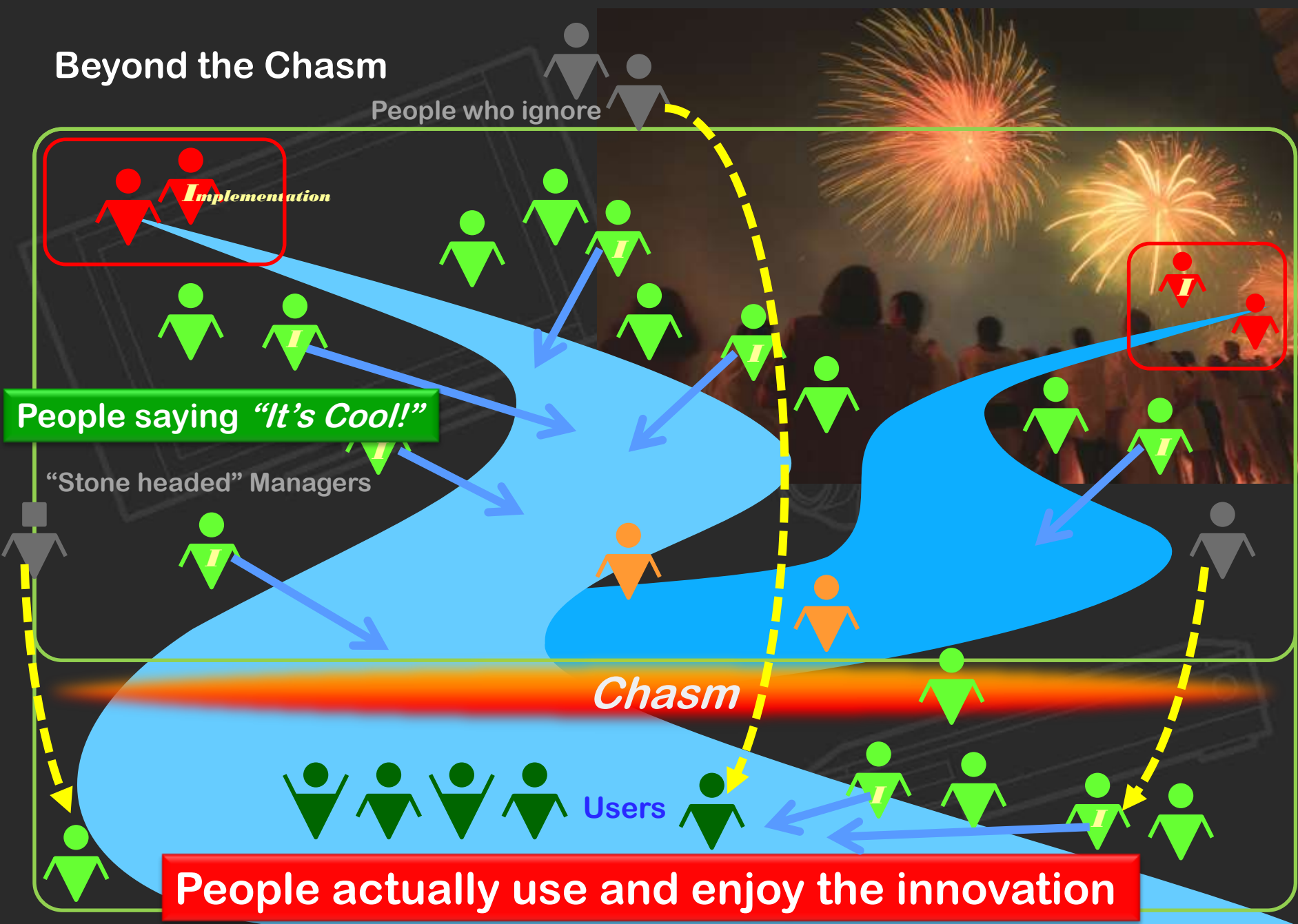
Evolution

Evolution



Synthesis

# Beyond the Chasm



*“I like Isaac Newton”* Linus Trovalds said

Why?



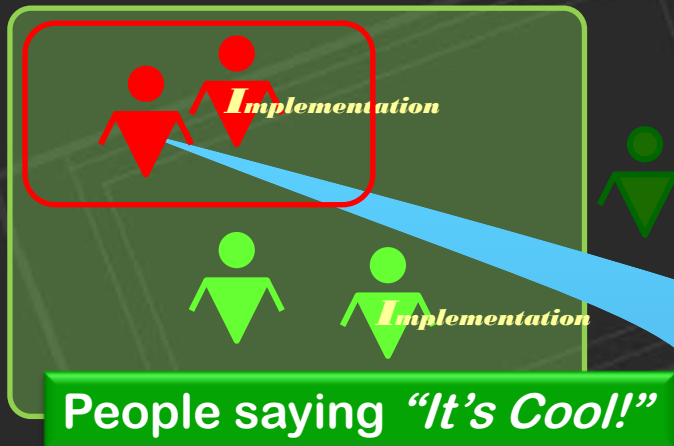
**“Standing on the shoulders of giants”  
...each other**

If the people are so “narrow” minded





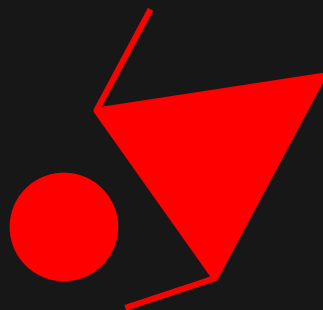
“Narrow” minded people



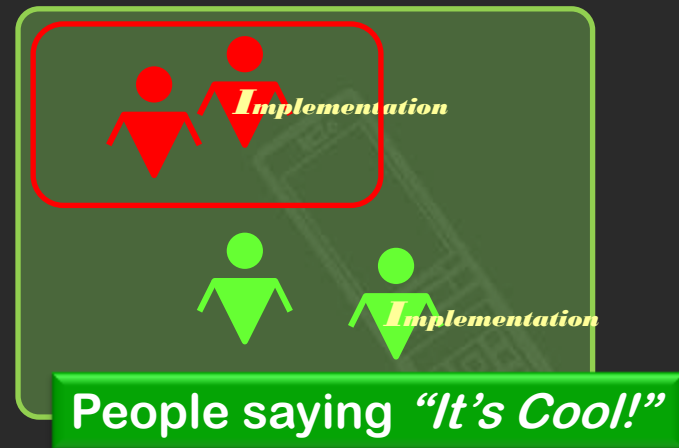
Will *surely* miss the opportunity to meet and collaborate with community mainstream

Such complacent idea may have no prospect of evolution together with Community

# “Narrow” minded people



Apart from the community main stream



I know there are some technologies which are required by quite limited people or industry

My impression is they are exceptional and few

# Here's a fact!



Ottawa Linux Symposium 2005

***“The power management technologies are just what we have been seeking for”***

by Blade Server system developers





We have learned many things from our mistakes

# Mistake (1) ! Specification!





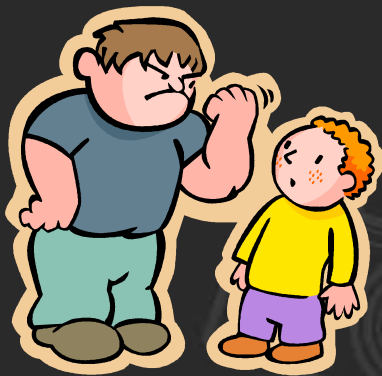
# The first major mistake

May 2004

- The first year activity of the forum :  
**Embedded Linux Specification**

...F\_Specification\_V\_1\_0\_R1

*“If you are believing that someone will implement such specification and foster Linux for use of embedded systems, **YOU ARE MAKING A BIG MISTAKE!** Before you write such specification, why you don't bring your source code to community?”*



6. Remaining Issues

<https://lkml.org/lkml/2004/5/17/149> ← See this thread

[http://celinuxforum.org/docs/CELF\\_Specification\\_V\\_1\\_0\\_R1-1.pdf](http://celinuxforum.org/docs/CELF_Specification_V_1_0_R1-1.pdf) ← ruin of the specification

5. References

6. Remaining Issues

On Mon, May 17, 2004 at 12:05:36PM -0700, Tim Bird wrote:

> I am writing to announce the availability of the **first draft of**  
> **the CE Linux Forum 's first specification**. This specification  
> represents the efforts of six different technical working groups  
> over about the last 9 months.

*If you want my 2 Cent:*

- *stop these rather useless specifications and provide patchkits instead*
- *try to actually submit the patches upstream to get a feeling which of your 'features' are completely hopeless, which are okay and which can better be solved in different ways.*



# “Specification”

- What Linux Community people pointed out were extremely right
  - We changed our mind to “Implementation First” way
- On the other hand, the “Specification” was so useful for our self
  - To define our requirement, difficulties to use Linux for our products and our target





Why Japanese are always so silent

# Mistake (2) ! Sound of silence





# Technical conference in June 2005, Yokohama

## ■ Without any question and answer!

Although the session topics was the most advance case study of Linux for use of cellular phone by Panasonic.



A photograph of a conference room during a presentation. A man in a white shirt is standing at a podium on the left, facing a large projection screen. The screen displays a slide with text and a blue header. The room has a high ceiling with a chandelier and a large arched window in the background. The foreground shows rows of tables covered with blue cloths, with chairs and laptops on them.

*“Fools” said I you do not know  
Silence like a cancer growth*



A medical scan image, likely a PET or CT scan, showing a human torso. The image is predominantly blue, with a prominent red spot on the right side of the chest area, indicating a region of high metabolic activity or a tumor.

The first and the most unsuccessful embedded Linux technical conference in Japan, June 13, 2005



# Suggestion of a social psychologist



Professor Toshio Yamagishi (Hokkaido University)

Introduced in my presentation at the Japan Linux Symposium 2009



## Why Are We Hesitating to Join the Community?

Satoru Ueda

- CE Linux Forum
- Japan OSS Promotion Forum
- Sony

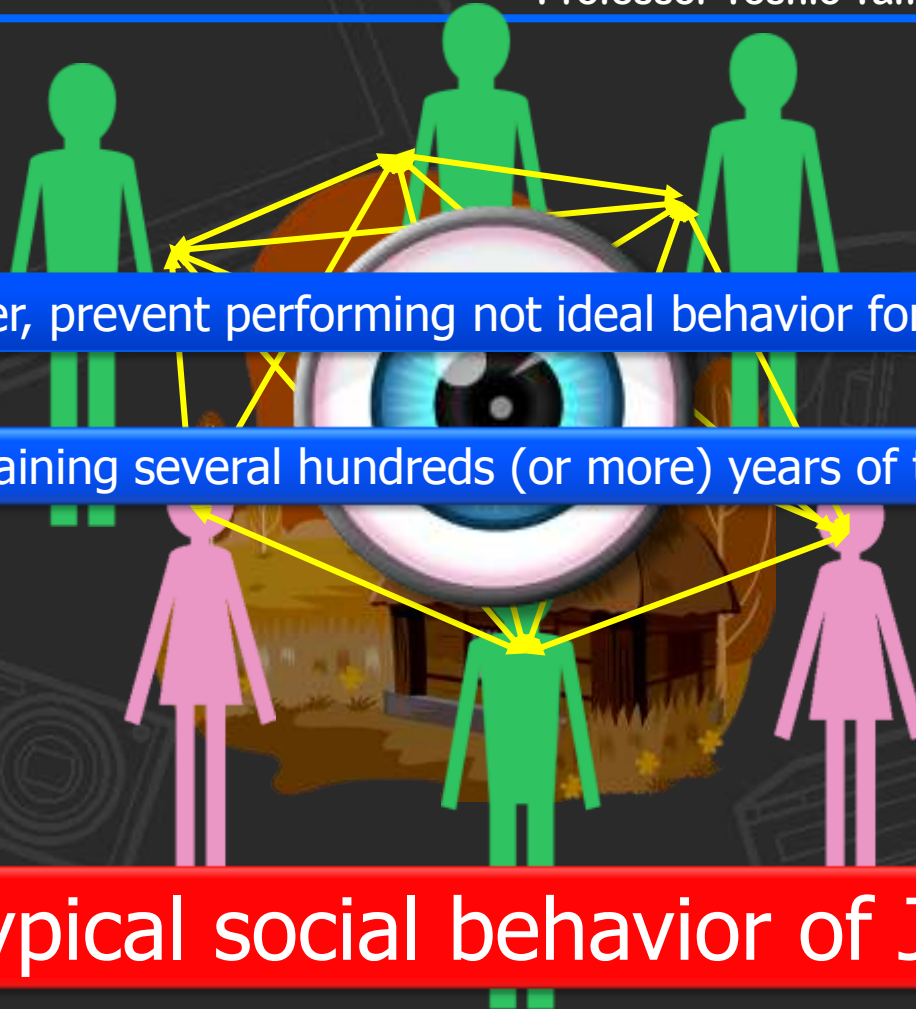
At Japan Linux Symposium 2009  
October 23  
from 2:15 at Hall 2



# Suggestion of a social psychologist



Professor Toshio Yamagishi (Hokkaido University)



Inspect each other, prevent performing not ideal behavior for the society

Sustaining several hundreds (or more) years of the human relationship

Typical social behavior of Japanese



# Suggestion of a social psychologist



Facing huge possibilities to encounter "strangers" from the different cultural back ground

Taking the chance to collaborate and maximize the value with those strangers

Most of the society out of Japan with very limited exception



# To deal with *"Sound of Silence"*

- **"That's GPL" campaign**
  - "Why you hoard your code? They should be obliged to publicize when you release the products. Release it right now so that some super skilled person may really help you."
- **Japan Technical Jamboree**
  - It is not technical conference but JAMBOREE
- **"Let's go to Ottawa" campaign**
  - Jump into the community melting pot
- **Cerebrate our own international conference**
  - Embedded Linux Conference to welcome the community people to our field of interest



# It IS Jamboree! Not Conference!

CELF Technical Jamboree



A step toward the global community scene



# 3 “No” at Jamboree

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- **No Commitment**
  - **No Obligation**
  - **No Confidential**
- 
- **In Japanese**
  - **Step to global community**





# Japan Jamboree

Next Japan Jamboree (#41) is scheduled on 21<sup>st</sup> June at Nakano Sunplaza

[http://elinux.org/Japan\\_Technical\\_Jamboree\\_41](http://elinux.org/Japan_Technical_Jamboree_41)



Jamboree 41

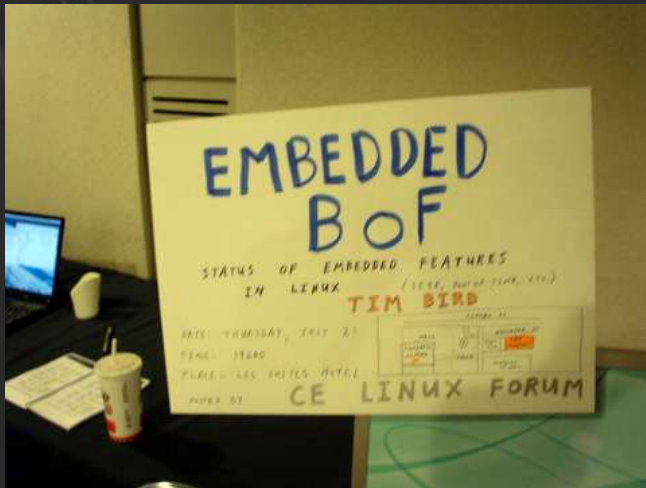


次回のジャンボリーは  
6月21日10時～  
中野サンプラザで開催します  
無料でどなたでも参加できます  
情報家電関係に限りません  
飛び入りの発表も大歓迎です！



# Ottawa Linux Symposium

→ LinuxCon by the Linux Foundation





# Embedded Linux Conference





For whom proposing crucial technology development

# Community Funding



# Community Funding

## ■ From 2010


- [http://elinux.org/Project\\_Proposals\\_for\\_2010](http://elinux.org/Project_Proposals_for_2010)
- [http://elinux.org/Project\\_Proposals\\_for\\_2011](http://elinux.org/Project_Proposals_for_2011)
- [http://elinux.org/Project\\_Proposals\\_for\\_2012](http://elinux.org/Project_Proposals_for_2012)

Project Proposals for 2010 - eLinux.org - Mozilla Firefox

ファイル(E) 編集(E) 表示(V) 履歴(S) ブックマーク(B) ツール(T) ヘルプ(H)

http://elinux.org/Project\_Proposals\_for\_2010

Project Proposals for 2010 - eLin... Log in / create account



page discussion view source history

## Project Proposals for 2010

Here is a list of project proposals for 2010, submitted by various people:

Contents [show]

### Boot Time

- Add bootchart boot logger functionality to busybox

### Boot Technologies

- Add DFU support to U-Boot
- Refactor the Qi lightweight bootloader
- Improve kexecboot
- Add IPV6 support to U-Boot
- Rework ARM architecture support in U-Boot

### Graphics

- Decrease X.org XFree86 server footprint
- Suppress Xvnc dependency on C++

### Input devices

- Add pointer visualization to the kernel framebuffer
- Kernel evdev IR support

### Media Handling

- Create Bluray decoding library
- Extend DLNA specifications

### Sound

- Complete hardware, use-case handling in ALSA

### File systems

- Add Prmfs filesystem to the kernel mainline
- Add LZO compression support to Squashfs
- UBIFS mount time speedups

### Power Management

navigation

- Main Page
- Community portal
- Current events
- Recent changes
- Help
- Volunteering
- Popular Pages

search

Go Search

toolbox

- What links here
- Related changes
- Special pages
- Printable version
- Permanent link



Linux community scene vs. Products development scene

# Convergence and Divergence

## LTSI initiative



# Double helices structure by two types of the people

注: Double helices structure → 二重らせん構造

*Geeks...*

## Divergence

- Think sustainable evolution
- Ever lasting development
- Fair governance
- Shorter term and limited item support

*Suites  
Product developers...*

## Convergence

- Clear goal: Product shipment
- Relatively one shot development
- Quality requirement
- Long (super long) term support
- Support for wide range items







# Tragedy

*Why they do not provide with patches?*

*Suites  
Product developers...*

**Convergence**

*Geeks...*

**Divergence**

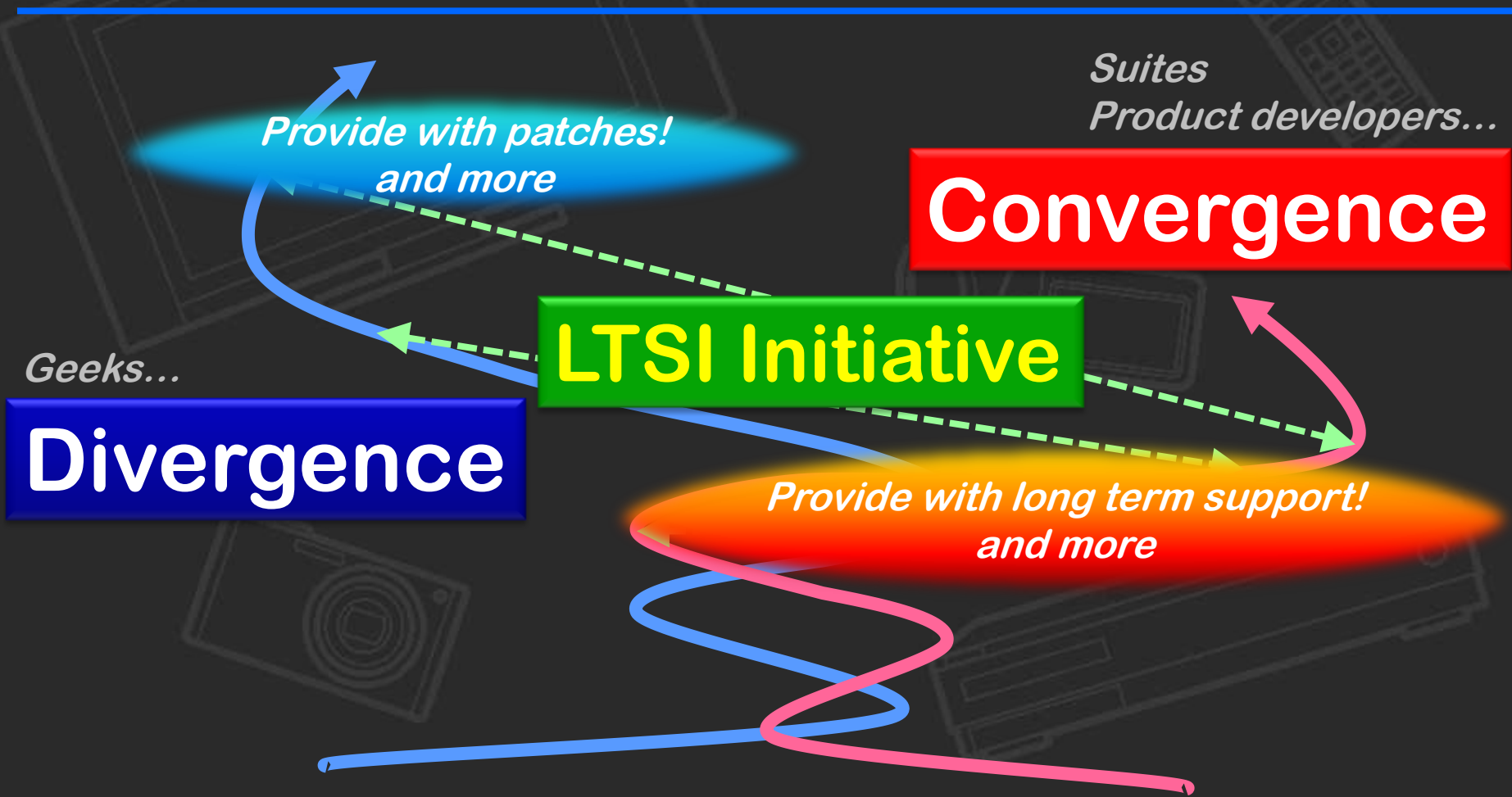
*Why they can't provide long term support?*

*Relation with Community*

*Let's start using Linux!*



# LTSI Initiative





# Super Long Term Support

10 years or more

Support by Community

Support by Distributor

Support by Industry

Linux Long Term Support initiative for Industry

Support by Each company

Average Product Lifetime



Products Release Timing

Linux Release Timing

## Support by each company?!

Yes, it is possible in realistic way

It is NOT required huge human resources

Assuming pretty matured Linux, based on LTSI

Because it is Open Source and Open Community,  
→ you can find someone who knows the technology  
→ you can read the source code

If there're some (not many) community relation skilled developer in your company, it becomes more realistic



Users always use the products for 10 years or even

tion of  
of

**Linux and OSS gives answers!**

Products ven  
responsibility

**Super Long Term Support**



Tell the value of Community and the way to increase it

# Managements' endorsement



# Dealing with “Ish-Atama”!

- Is it your manager?



= “石: *Ishi*” means “Stone”

= “頭: *Atama*” *Atama* means “Head”

“*Ishi-atama*” managers

preventing developers participating  
community?



# Japan OSS Promotion Forum Embedded System Workgroup

## ■ From 2008

- Three white papers for corporate executives
  - Sorry but all of them are in Japanese
  - [http://ossforum.jp/embedded\\_sub](http://ossforum.jp/embedded_sub)
- White paper “2009”
  - “Corporate rule of *MAY*, not *MUST NOT*”
    - Say “You may participate in the open community”
- White paper “2010”
  - “Economical reason to go with the community”
    - Raise of “delivery support for the innovation”
- White paper “2011”
  - “Assign community experts in each company”
    - Value of the specialists harmonizing together with the community



# Do you think your manager is still “Ishi-atama”?

- We found out some terms to convince them

- Such as:

- Economical reason:

- “Delivery support for the Innovation”
- “Shared cost”

- Thanks to James Bottomley

- What the rule of “May” leads us

- Advantage of the community specialists

- Many executives in Consumer Electronics industry get to well understand and support the employees to go with the community







What most of all we imagined about 10 years ago come true!

**And now**



Who cares "CPU resource"??

Takes more than one minute to power on

**Almost Solved!**

No immediate reaction when you are commanded to change the channel

**Almost Solved!**

Disturbance of smooth moving picture play because of lack of CPU resource

**Almost Solved!**

A problem has been detected and windows has been shut down to prevent damage to your computer.

The problem seems to be caused by the following file: SPCMDCON.SYS

PAGE\_FAULT\_IN\_NONPAGED\_AREA

If this is the first time you've seen this message, restart your computer. If this happens again, follow these steps:

Check to make sure you have the latest Windows updates installed. If this is a new problem, you may want to contact the manufacturer for any windows updates.

If problems continue, you may need to disable or uninstall hardware or software. Disable recently installed hardware or software. If you need to use a device that has a driver, try disabling or shadowing the device. If you need to use a device that has a driver, restart your computer, press F8 to access the Windows Advanced Startup Options, and then select Safe Mode.

Technical information:

\*\*\* STOP: 0x00000050 (0xFD3094C2,0x00000001,0xFBFE7617,0x00000000)

\*\*\* SPCMDCON.SYS - Address FBFE7617 base at FBFE5000, Datestamp 3d6dd67c

**Almost  
Solved!**

Now  
no one will be doubtful  
to use Linux  
for Consumer Electronics  
embedded systems!





# Software burst crisis is saved by Linux

- Digital television, Blu-ray recorder...
- Digital still camera, video camera
- Advanced car navigation system
- Professional audio visual equipments
- Cellular phone → Android

■ And many things more!



# What is Community?





# My tentative answer is ...

## Community is micro cosmos

which is formed by people, not stars  
which is tied by human relationship, not gravity

## Human relationship,

Share value and respect each other  
Act and contribute to the community



# Finally

**CE industry made desirable OS reality together with the community**

However we are regarding that we have much more to contribute and work with community

Keep on challenging of the improvement through such as LTSI initiative

**Are you hesitating to use Linux?**  
**Don't waste your time!**

It's your time to become a part of community!



**Great Appreciation!**

