

SUSE[®] Overview

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2011- 20th Anniversary of Linux



Copyright – Linux Foundation

- Today, the Linux kernel is the most pervasive piece of software in all of computing.
- The largest collaborative development project in the history of computing.

2012 - SUSE 20th Anniversary

20+

YEARS OF LINUX
ENGINEERING EXPERIENCE



SUSE® Recent History



The Attachmate Group
acquires Novell on April
27, 2011



SUSE business
formed



Increased customer
focus and
responsiveness

The Attachmate Group, Inc.



Terminal Emulation

Identity, Security and Compliance Management

Collaboration

Enterprise Linux Servers

Legacy Modernization

Service Management

Endpoint Management

Enterprise Linux Desktops

Managed File Transfer

Resource Management

File and Networking Services

Virtualization

Enterprise Fraud Management

Our Commitments

Cloud Computing

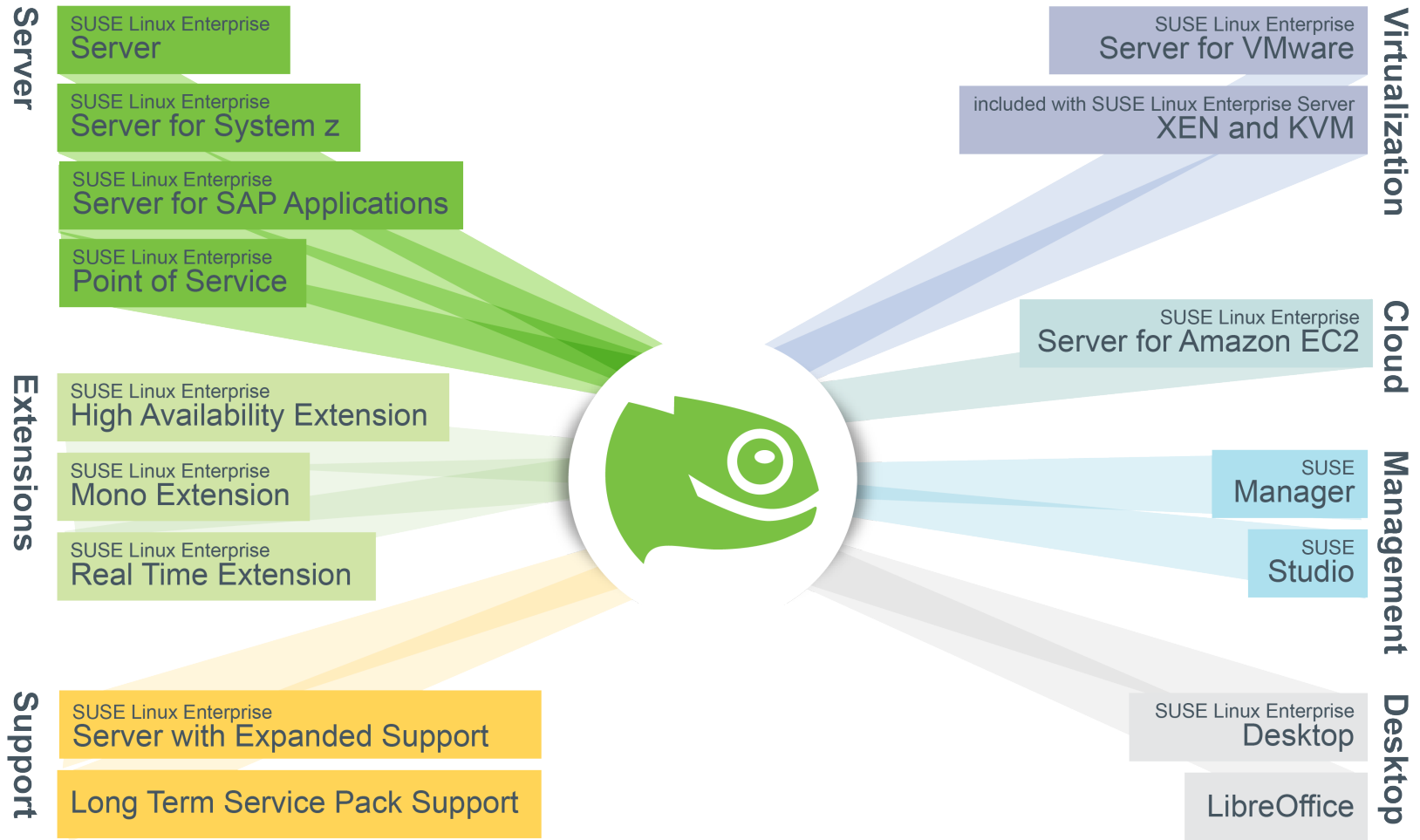
Quality Products

Exceptional Service

Easy to Do Business With



Comprehensive Portfolio



SUSE® at a Glance

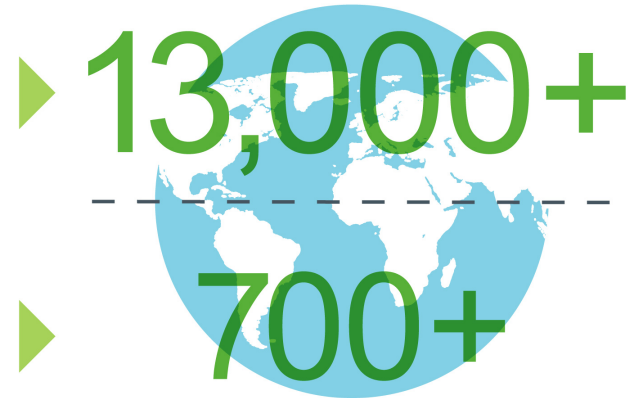
SETTING THE BAR

LEADING PROVIDER
OF ENTERPRISE
LINUX SOLUTIONS



GLOBAL MARKET

**CUSTOMERS
WORLDWIDE**



GLOBAL ORGANIZATION

**EMPLOYEES IN
43 COUNTRIES**



700+

KNOW HOW

20+

YEARS OF LINUX
ENGINEERING EXPERIENCE

PARTNERS



5,000+ MEMBER
PARTNER ECOSYSTEM



THE GOLD STANDARD

**AWARD
WINNING**



TECHNICAL SUPPORT AND
CUSTOMER SERVICE



SUSE® Leadership

MAINFRAME LINUX

OVER 80%

of all Linux running on mainframe computers is SUSE Linux Enterprise Server

SAP ON LINUX

OVER 70%

of all SAP running on Linux runs on SUSE Linux Enterprise Server

LINUX IN CHINA



SUSE Linux Enterprise Server is the most widely used commercial enterprise Linux distribution in China — more than Red Hat

LINUX IN AEROSPACE AND DEFENSE

Nearly 80% of the US Fortune 500 aerospace and defense companies use SUSE Linux Enterprise Server



MOST CERTIFIED APPLICATIONS

Over 8500 applications are certified and supported on SUSE Linux Enterprise Server, more than any other Linux distribution

8500 OVER

LINUX IN RETAIL

NEARLY 70%

of the US Fortune 100 general merchandisers, specialty retailers, and food and drug stores use SUSE Linux Enterprise Server

LINUX IN AUTOMOTIVE



SUSE Linux Enterprise Server is used by nearly all of the world's major automobile manufacturers

LINUX IN HPC



Half of the world's largest supercomputer clusters use SUSE Linux Enterprise Server

BEST LINUX SUPPORT

SUSE offers better Linux support than Red Hat or Oracle



LINUX IN GLOBAL FORTUNE 100

Over two-thirds of the global Fortune 100 use SUSE Linux Enterprise Server



MOST CERTIFIED HARDWARE

Over 13,500 hardware systems are certified and supported on SUSE Linux Enterprise, more than any other Linux distribution

13,500



SUSE® Linux Enterprise Server for System z 10+ years on the Mainframe



http://www.novell.com/partners/ibm/mainframe/img/timeline_lores.pdf

- The first deployments on Linux for the mainframe were file and print servers.
- The first piece of software that became popular was Samba.
- The first large commercial customer for SUSE Linux Enterprise Server for S/390 was Telia, the largest telecommunications company in Sweden.
- Today, companies are running their mission-critical workloads on top of SUSE Linux Enterprise Server for System z.



Global Customers



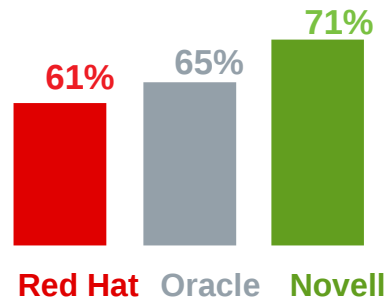
SUSE Leads: Best Linux Support

Customers rate Novell® Linux Support #1
Support infrastructure and attitude continue with SUSE!



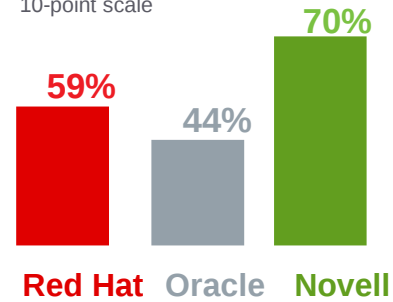
Users that rate quality of support 7 or higher

10-point scale



Users that rate quality of support in a mixed IT environment 7 or higher

10-point scale



Source: Linux-Related Technical Support Comparative Study, Lighthouse Research, August 2010

Peers declare Novell Support as world's "Ten Best"

According to the Association of Support Professionals, Novell offers one of the world's "Ten Best Web Support Sites" in 2010. (Fourth year in a row Novell has won this award)



The Year's Ten Best Web Support Sites



Broad Ecosystem

3,200

Solution Providers
(VADs/VARs)
and System
Integrators

600

Training
Partners

1,300

Technology
Partners
(ISVs/IHVs)

2,000+

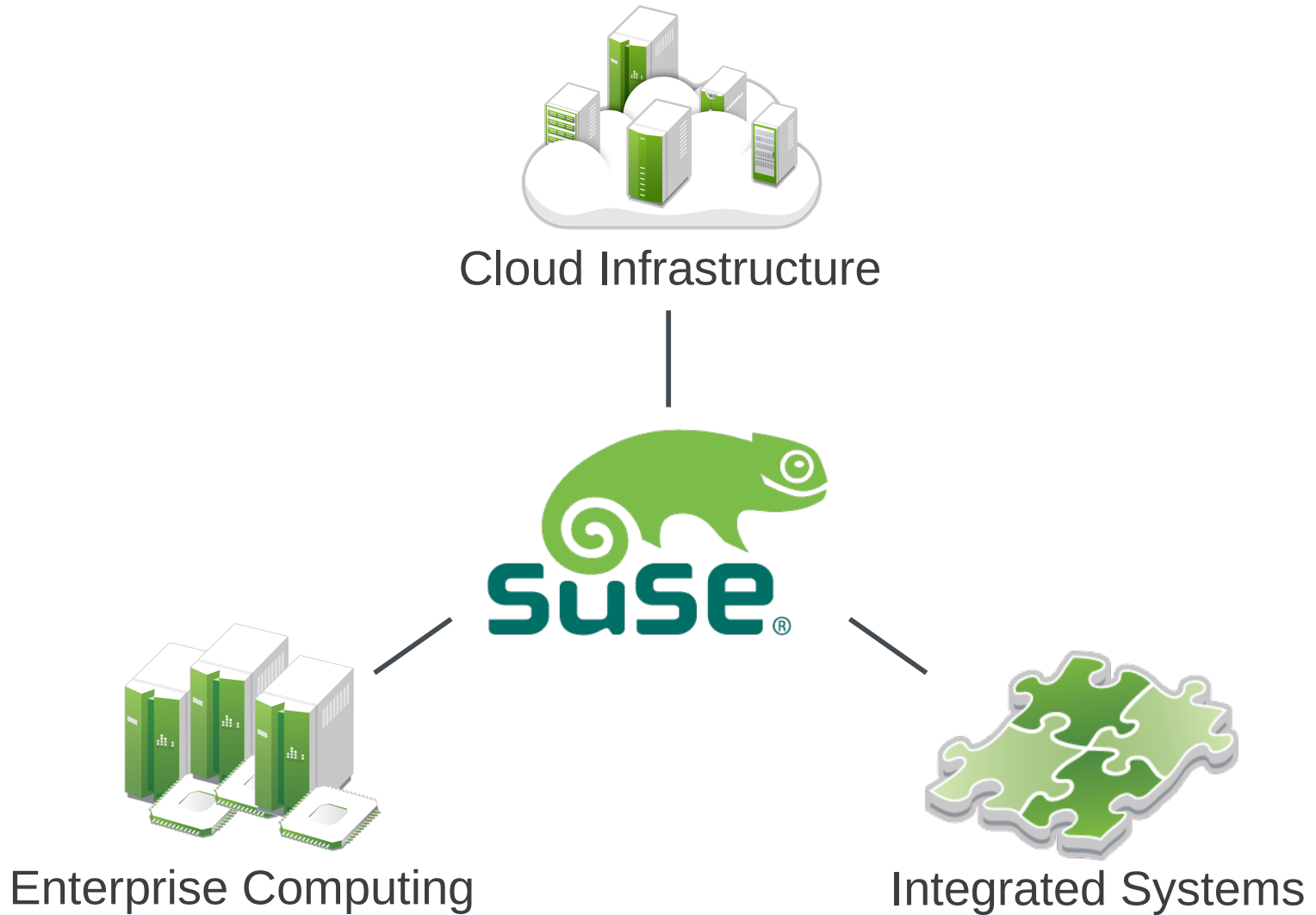
Certified SUSE
Linux
Enterprise
products



Open Source Community Leadership



SUSE® Strategy



SUSE® Enterprise Computing



Built for critical
business
workloads



Includes
mission-critical
services



Incorporates
best-of-breed
components

The most interoperable platform for mission-critical
computing, both physical and virtual

SUSE Enterprise Computing: Heterogeneity Requires Interoperability The Key to the Virtual Data Center



Interoperability
for mission-
critical computing

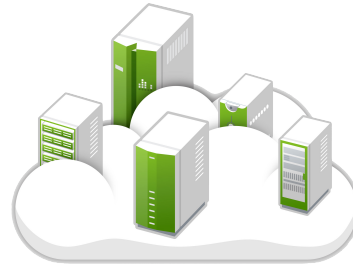


Perfect guest
strategy



Industry
support

SUSE® Strategy – Cloud Infrastructure



Cloud Infrastructure



Enterprise Computing



Integrated Systems

Customer Pain Points

- Low utilization of commodity servers
 - Virtualization has helped
 - Cloud delivers increased automation
- VM sprawl
 - VMs spin up, but never spin down
 - Self provisioning and monitoring let's users track
- Administrative costs
 - Staff doesn't scale with the infrastructure
 - Cloud reduces need for adding staff as demand grows
- Faster service cycles
 - IT needs to respond to rapid business changes



What is SUSE® Cloud?

Uniquely flexible cloud infrastructure

- **More agile business/IT cooperation**
- **Lower operational expense**
- **Scale capacity/expense**

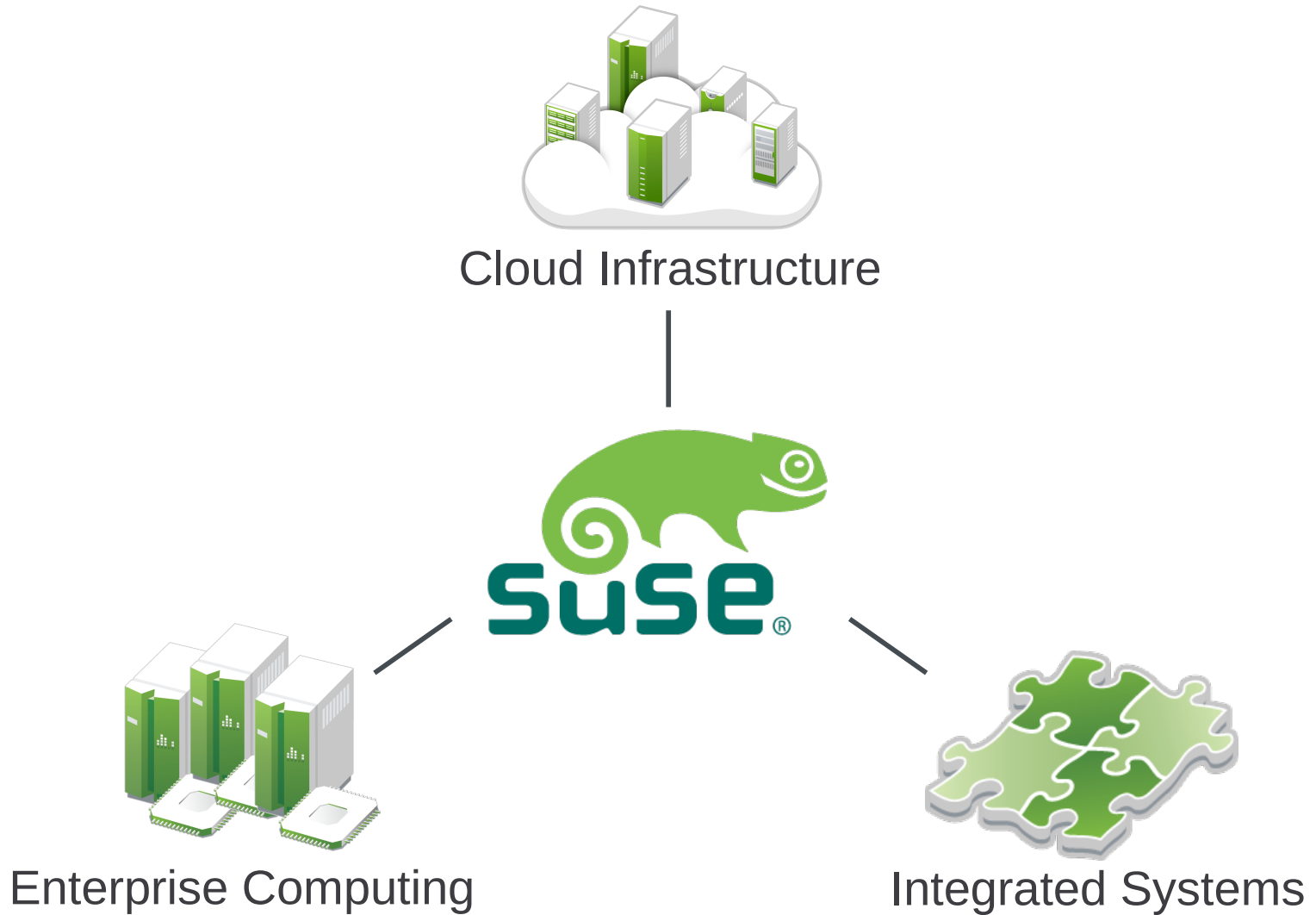
Gives customers the freedom to build clouds using:

- **Existing hardware and software**
- **Multiple cloud service providers**
- **Preferred hypervisor(s)**
- **Open source to avoid lock-in**

Manage private, public or hybrid clouds

- **Flexible, open, scalable and efficient**

SUSE® Strategy – Integrated Systems



SUSE® Integrated Systems

Facilitate value
added solutions



Leverage
existing
investments

Optimize for
maximum
differentiation

Why SUSE®



No Vendor
Lock-in

Maximum Choice
and Flexibility

Enterprise
Quality





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www.opensuse.org

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