

Who we are



The Queensland Department of Transport and Main Roads formed in April 2009, when Queensland Transport and the Department of Main Roads merged.

Our Director-General, Dave Stewart, reports to both the Minister for Main Roads and the Minister for Transport.

We have a workforce of over 10 000 people.

The department works closely with Queensland Rail, port authorities, TransLink Transit Authority, other state and federal government departments, local governments, industry and the community to ensure a coordinated, consultative and integrated approach to addressing and resolving transport and road challenges.

Maritime Safety Queensland, a government agency attached to the department, is responsible for Queensland's waterways and the people who use them.

Rail safety is regulated through our rail safety unit.

We manage Queensland's 33 337 km state-controlled road network. The network includes more than 6500 bridges and major culverts.

Our department includes customer service centres, government agencies, marine operation bases and regional and divisional offices. This ensures we are always within reach and connected to Queensland communities.

Vision

Connecting Queensland.

Strategic purpose

To plan, manage and oversee the delivery of a safe, efficient and integrated transport system that supports sustainable economic, social and environmental outcomes in Queensland.

Values

We will achieve this vision and purpose guided by the value we place on our customers, our people and our reputation.

Corporate Plan

Our Corporate Plan outlines our vision, purpose and strategic direction. The objectives and strategies demonstrate the department's contribution to the Queensland Government's priorities for Queensland, as outlined in *Toward Q2: Tomorrow's Queensland*. The Corporate Plan is available to download on the department's website www.tmr.qld.gov.au.



Transport priorities

Over the past 12 months, Queensland was the fastest growing state in Australia. Population growth, an increasing freight task and economic development present a number of key transport priorities for the department in providing an integrated transport system. These include:

- ensuring safety underpins everything we do
- improving investment decisions to make the best use of available resources to support Queensland's economic development and quality of life
- engaging community and stakeholders about choices to be made within the transport system
- increasing the climate change preparedness and energy resilience of the transport system
- embracing current and emerging technologies to improve the transport system and customer service
- creating an organisation and workforce that leads transportation into the future.



Capital works program

The department's program of work is vast and diverse to meet its priorities. The program includes the delivery of 90 cycling infrastructure projects, \$A18 billion committed to roads over the next five years, providing licensing and registration services, and protecting Queensland's waterways and the people who use them.

The Queensland Transport and Roads Investment Program outlines the five-year program of roadworks that the department plans to deliver. The program of works is in line with Australian Government and Queensland Government road funding allocations in their respective budgets.

Our organisational structure

Our organisational structure means we achieve our strategic purpose and effectively address the opportunities and challenges in meeting key transport priorities across Queensland.

The structure ensures greater discipline, rigour and contestability around policy and investment decisions. It also strengthens corporate support and leverages the department's strong regional delivery network.

There are five key functional groups across corporate and regional divisions that reflect the key areas of the business model. Under the structure, a Deputy Director-General leads each functional group to deliver on our key priority areas of:

- policy and planning
- investment and program development
- transport safety regulation and security
- delivery, operations and customer services
- corporate.

Our organisational structure is available to download under the "About Us" section on the department's website www.tmr.qld.gov.au.

Organisational capability

Our work plan requires skills and capabilities across many disciplines to achieve world-class transport solutions. We have a proven ability to deliver cost-effective roads for almost any climatic condition, as well as designing and implementing world-class transport infrastructure and advanced computerised traffic management and intelligent transport systems.

Our capabilities and skills include:

- transport modelling and planning
- engineering (civil, environmental, electrical, structural and mechanical)
- surveying (hydrographic, cadastral, quantity, land)
- finance and economics
- public private partnerships
- alliances
- town planning and design
- community engagement and stakeholder relations
- behavioural, physical, social and environmental sciences
- trades (electrical, marine, carpentry, plumbing)
- marketing and communication
- policy
- information and communication technology
- large and small-scale project management.

Our commercial entities, government-owned corporations and statutory authorities

Commercial entities

Personalised Plates Queensland is a joint initiative between the department and Personalised Plates Holdings to maximise the sale of personalised plates in Queensland. Profits raised from the sale of these plates are returned to Queensland through the Road Safety Activities Fund.

Queensland Motorways Limited (QML) delivers some of Queensland's key infrastructure and transport technology projects. QML owns and operates state toll roads and bridge infrastructure in south-east Queensland.

Transmax designs, develops, implements, maintains and supports Intelligent Transport System products and services.

Mt Cotton Driver Training Centre is the department's driver education and driver trainer facility.

Mt Cotton Driver Training Services provides transport-related courses designed to improve the safety, efficiency and productivity of industry, and reduce road trauma in our community.

RoadTek is a major provider of road transport infrastructure solutions throughout Queensland across the state-controlled road network.

Government-owned corporations

Queensland Rail provides innovative rail-based transport services.

Far North Queensland Ports Corporation operates the ports of Cairns, Cape Flattery, Cooktown, Burketown, Karumba, Mourilyan, Quintell Beach, Skardon River and the Port of Thursday Island.

Port of Townsville Limited is the north Queensland gateway for commerce and trade.

North Queensland Bulk Ports Corporation operates the ports of Hay Point, Mackay, Abbot Point, Weipa and Maryborough.

Gladstone Ports Corporation is the gateway for central Queensland.

Port of Brisbane Corporation is Queensland's largest general cargo and Australia's fastest-growing container port.

Statutory authorities

The **TransLink Transit Authority** is an initiative of the Queensland Government to meet the public transport needs of south east Queensland. TransLink is the one-stop shop for public transport information and oversees services provided by bus, train and ferry operators in the region.



A Queensland transport network snapshot

Queensland is Australia's second largest state. The state covers approximately 1 730 000 km², with around 7400 km of coastline. This makes us seven times the area of the United Kingdom, more than twice the size of Texas and five times larger than Japan.

Did you know Queensland has:

- 33 337 km of state-controlled roads
- more than 6500 bridges and major culverts
- more than 9700 km of rail track
- 220 airports, including two of Australia's largest international airports
- 15 trading ports, two community ports and three smaller gazetted ports, shifting more than 245 million tonnes of goods annually
- more than 800 million tonnes of freight moved by road, sea, rail and air each year.

This infrastructure services:

- 4.4 million residents
- more than 3 million licensed drivers
- more than 4.2 million registered vehicles
- 31 performance-based urban bus contracts and more than 51 000 authorised public transport drivers
- more than 7600 ships that visit our ports every year
- more than 233 000 registered recreational vessels, and more than 5500 registered commercial vessels
- more than 5000 accredited transport operators
- more than 3200 licensed taxi operators, with 19% of the fleet wheel-chair accessible.



Contact for Transport and Main Roads

For information about what's happening in the Department of Transport and Main Roads, visit the department's website at www.tmr.qld.gov.au, or contact us on 13 23 80.

For international callers, please contact us on +61 7 3834 2011.