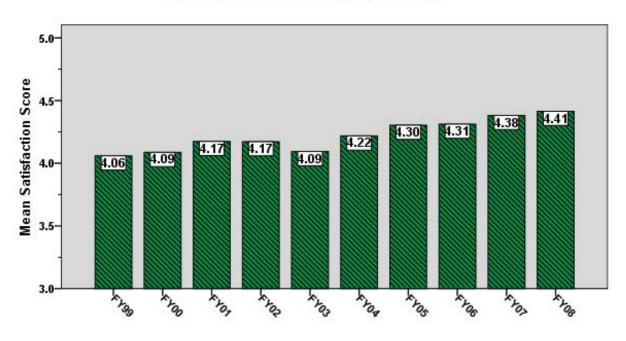
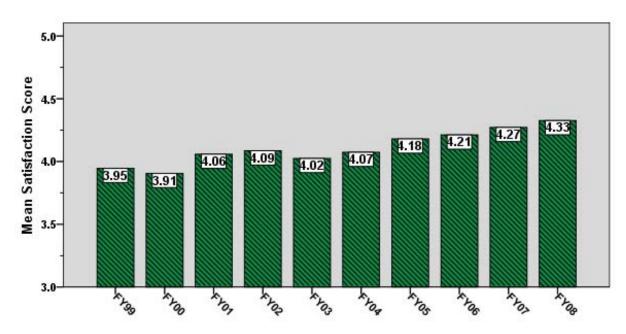
Survey Item List

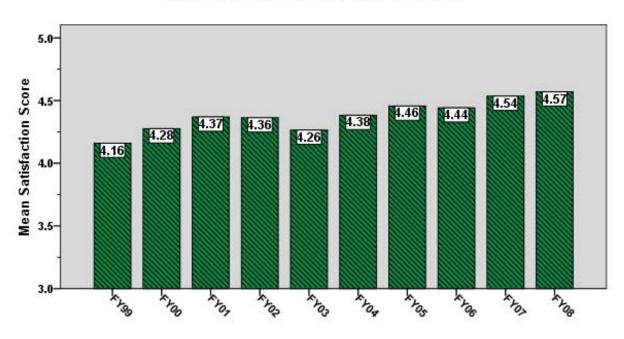
S 1	Seeks Your Requirements
S2	Manages Effectively
S 3	Treats You as Important Member of Team
S4	Resolves Your Concerns
S5	Timely Service
S 6	Quality Product
S 7	Reasonable Cost
S 8	Flexible in Responding to You
S 9	Keeps You Informed
S10	Your Choice for Future Work
S11	Overall Satisfaction
S12	Planning (Charettes, Master)
S13	Investigations & Inspections (Non-Envir)
S14	Environmental Studies
S15	Environmental Compliance
S16	BRAC
S17	Real Estate
S18	Project Management
S19	On-Site Project Mgmt
S20	Project Documents (1391s, 1354s etc)
S21	Funds Management
S22	Cost Estimating
S23	Change Management (Handling Mods etc)
S24	Contracting Services (all types)
S25	AE Contract Services (Quality of AE services)
S26	Engineering Design Quality
S27	Construction Quality
S28	Timely Completion of Construction
S29	Construction Turnover
S 30	Contract Warranty Support
S31	End-user Satisfaction
S32	Maintainability of Construction
S33	Value of S & R
S34	Value of S & A



Army S1: Seeks Your Requirements

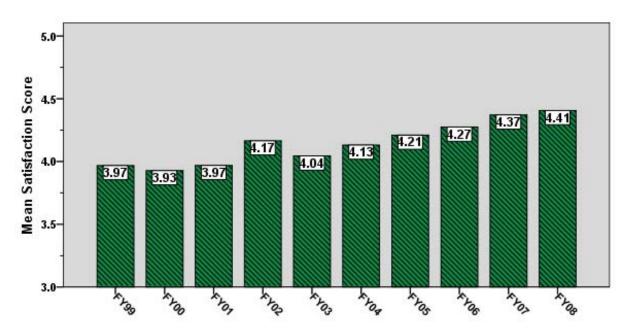
Army S2: Manages Effectively

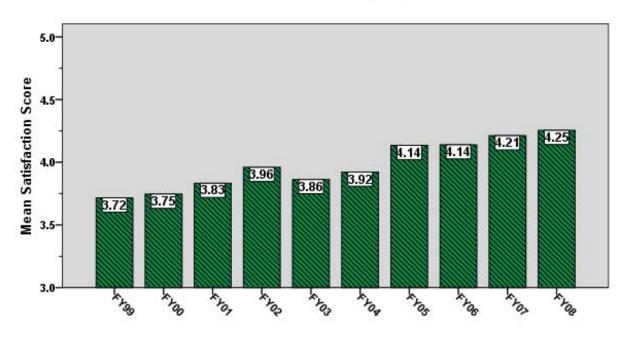




Army S3: Treats You as a Team Member

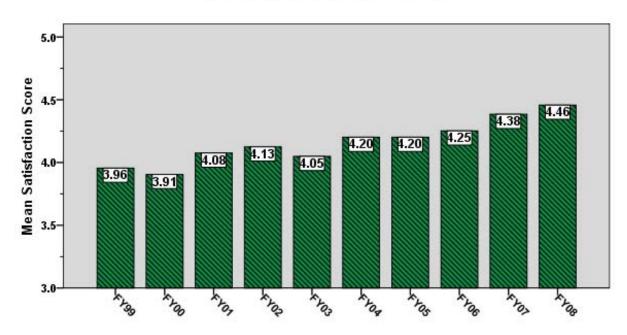
Army S4: Resolves Your Concerns

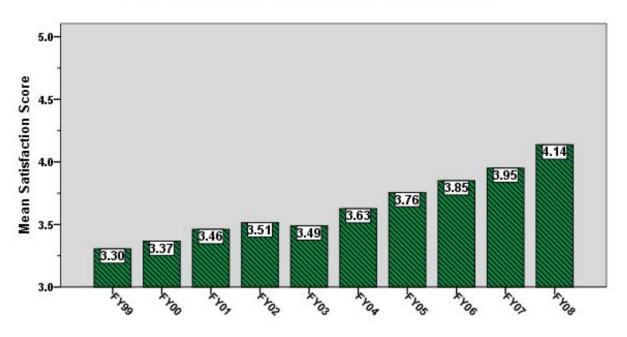




Army S5: Provides Timely Services

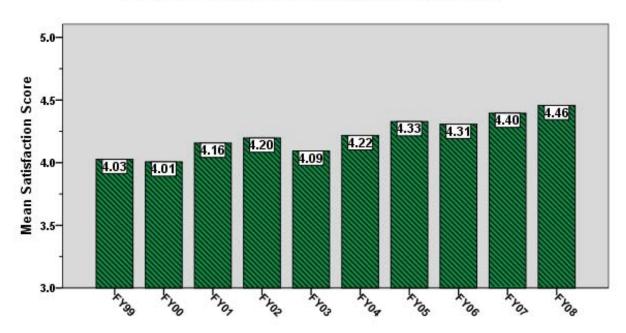
Army S6: Delivers Quality Products

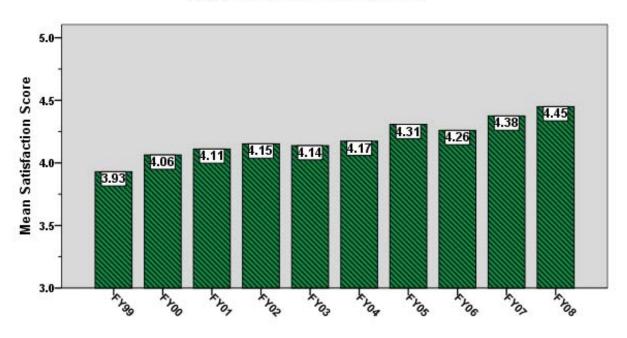




Army S7: Delivers Products at Reasonable Cost

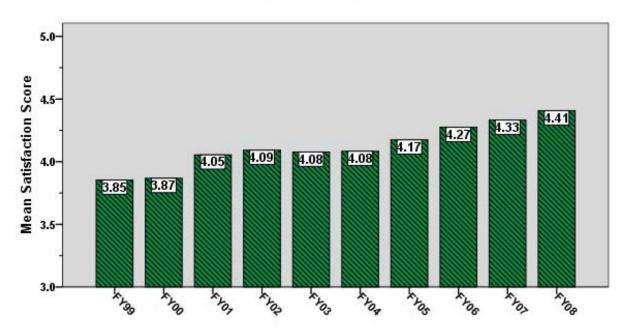
Army S8: Flexible in Responding to Your Needs

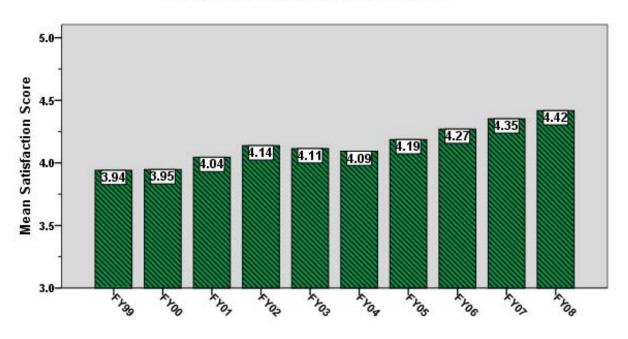




Army S9: Keeps You Informed

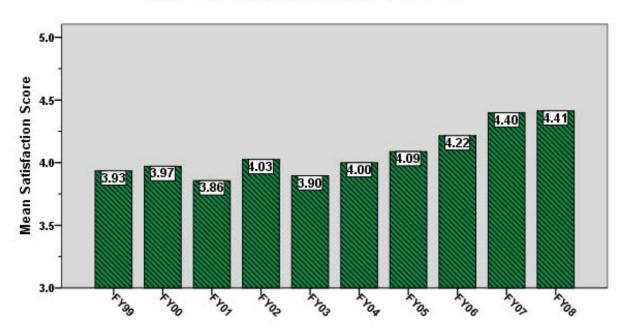
Army S10: Your Choice in the Future

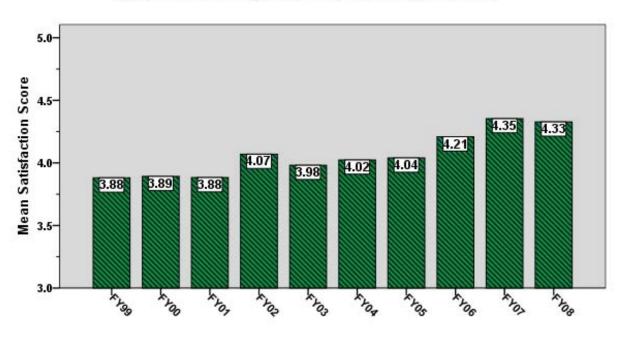




Army S11: Your Overall Satisfaction

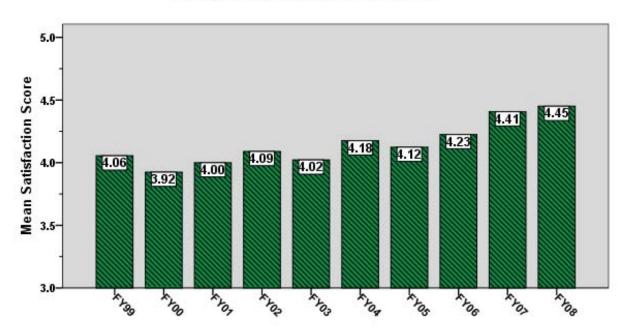
Army S12: Planning (Charettes, Master...)

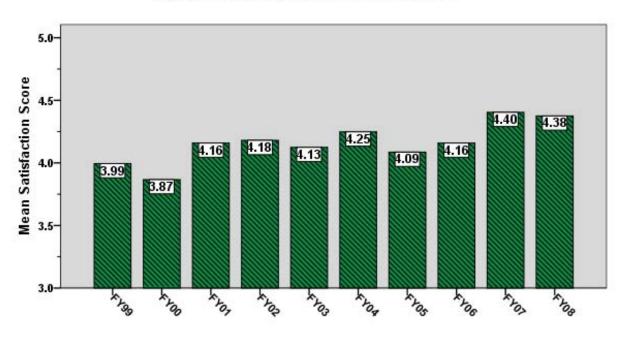




Army S13: Investigations/Inspections (Non-Envir)

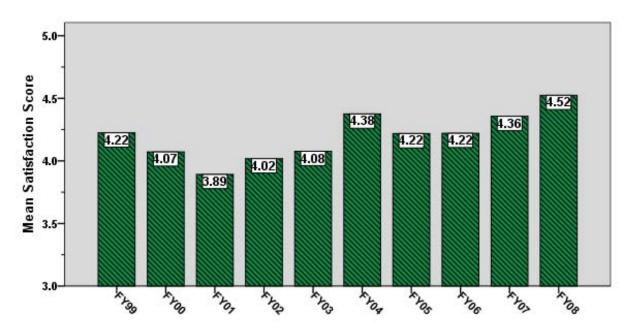
Army S14: Environmental Studies

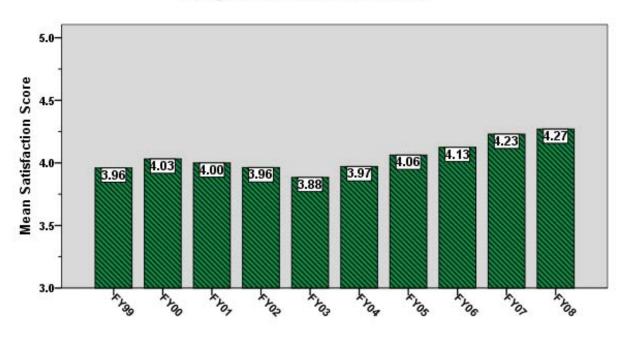




Army S15: Environmental Compliance

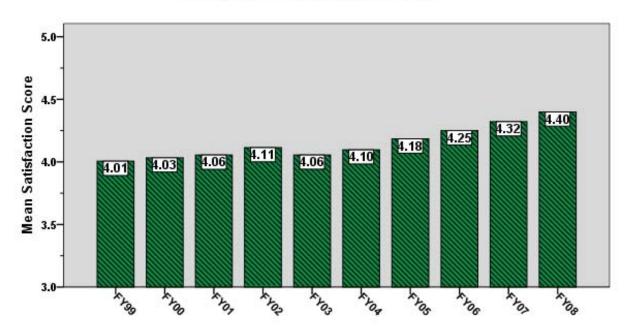
Army S16: BRAC

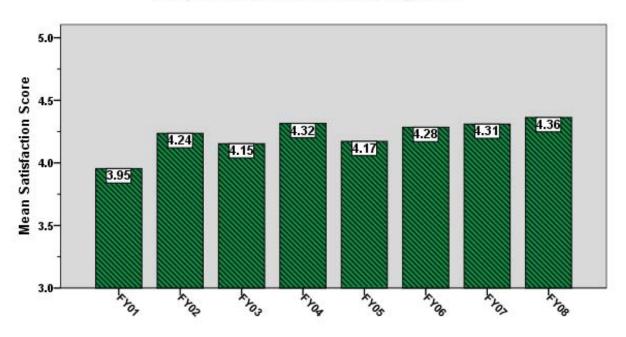




Army S17: Real Estate Services

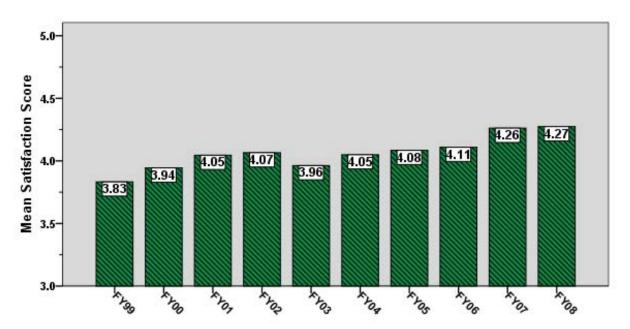
Army S18: Project Management

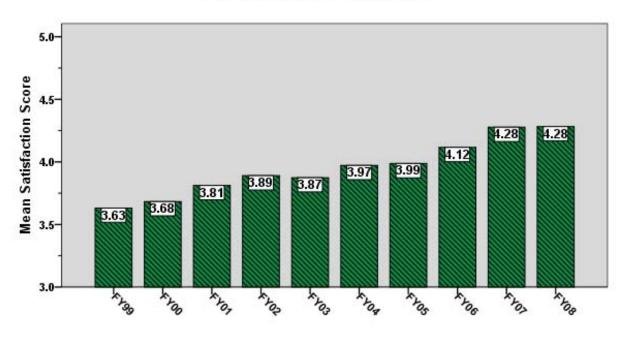




Army S19: On-site Project Management

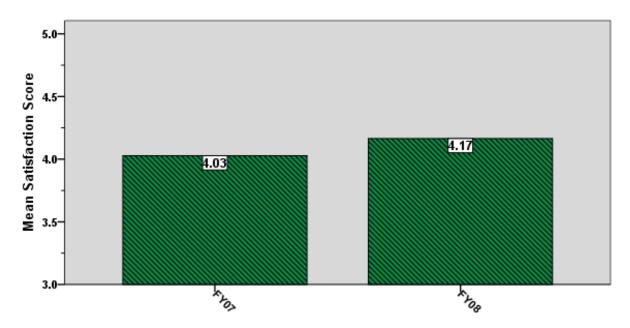
Army S20: Project Documents (1354s, 1391s...)

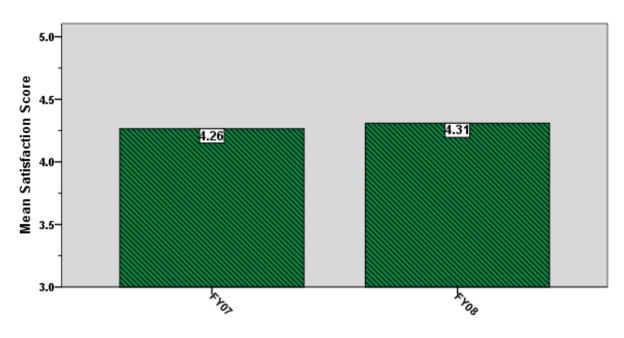




Army S21: Funds Management

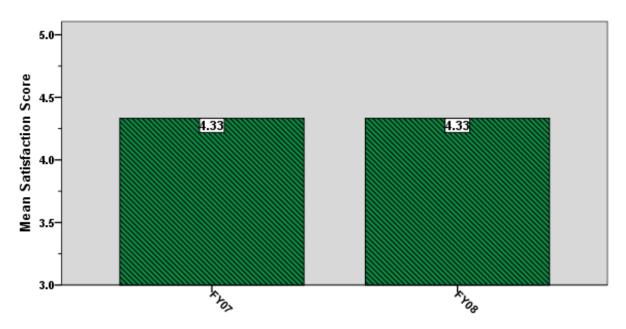
Army S22: Cost Estimating



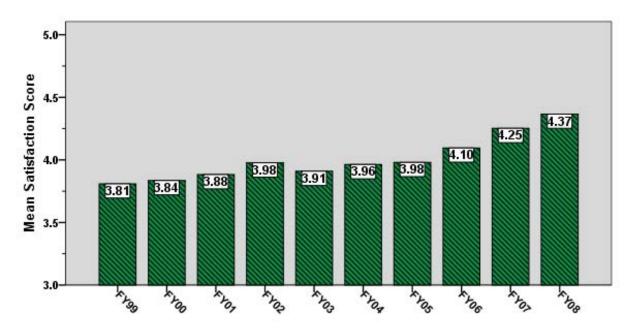


Army S23: Change Management (Mods etc)

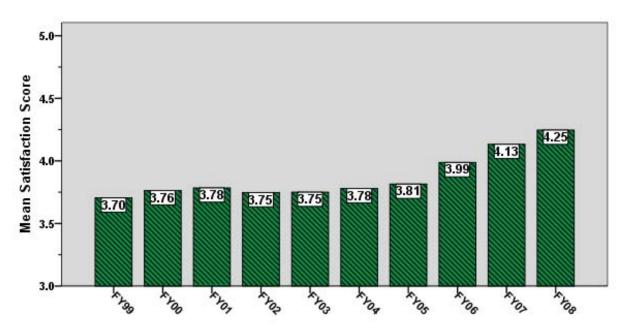
Army S24: Contracting Services

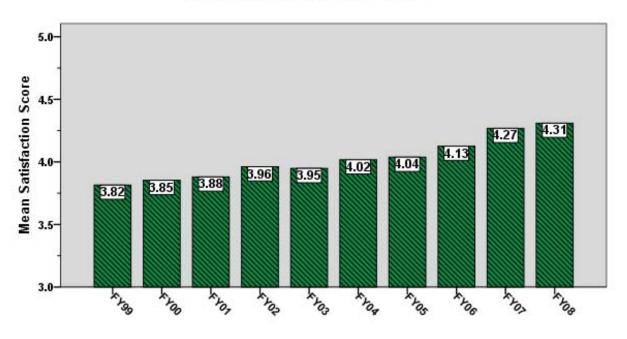






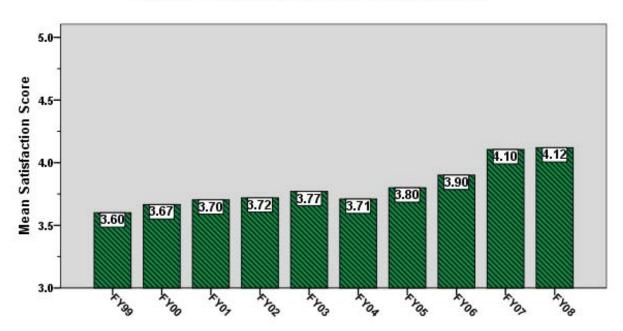
Army S26: Engineering Design Quality

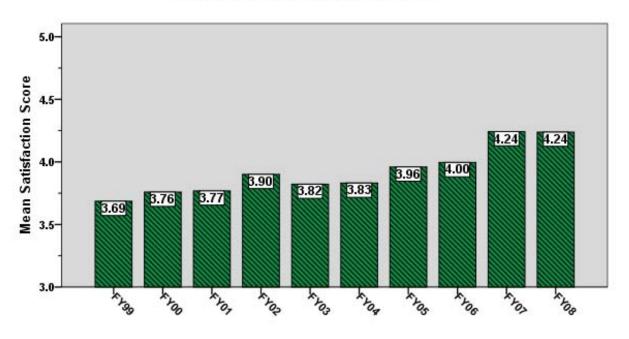




Army S27: Construction Quality

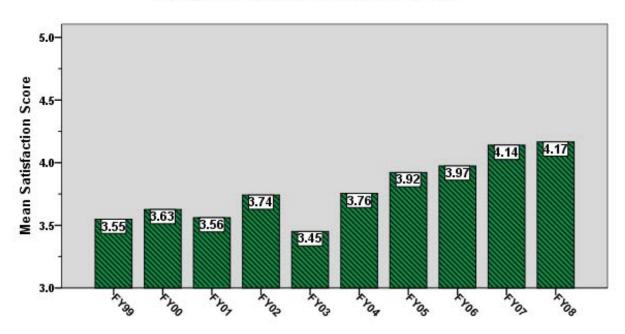
Army S28: Timely Completion of Construction

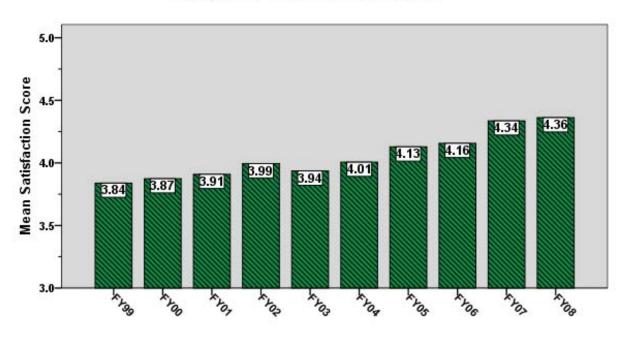




Army S29: Construction Turnover

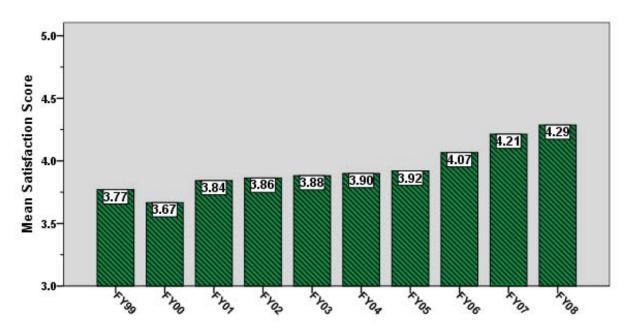
Army S30: Contract Warranty Support



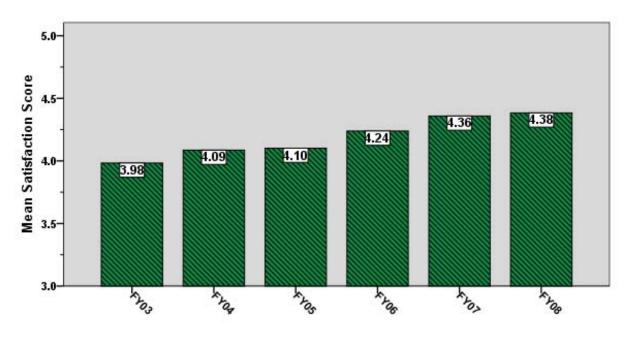


Army S31: End-User Satisfaction

Army S32: Maintainability of Construction







Army S34: Value of S & A

